

NOTICE AND AGENDA OF PUBLIC MEETING OF THE TRANSIT AUTHORITY OF LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT (LEXTRAN) BOARD OF DIRECTORS

Pursuant to KRS 96.A, the Lextran Board of Directors is to meet monthly. The next meeting will be: Wednesday, September 28, 2022 at 10:00 a.m. EST

Meeting location:

Lextran – Room 110 200 West Loudon Avenue Lexington, KY 40508

Pursuant to KRS 61.810, the Board may enter into Closed Session, but shall not take any action in a Closed Session

Pursuant to the Americans with Disabilities Act, persons with a disability may request a reasonable accommodation for assistance with the meeting or meeting materials. Please contact Emily Elliott at 859-255-7756. Requests made as early as possible will allow time to arrange accommodation.

MEETING INSTRUCTIONS

The September 2022 Board of Directors meeting will be held in person as well as live-streamed. You may access the livestream on Youtube at:

http://bit.ly/lextranmeeting

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BOARD OF DIRECTORS MEETING

September 28, 2022 10:00 a.m.

MEETING AGENDA

l.	Call to Order & Roll Call	10:00
II.	Public Comment on Agenda Items / Public Hearing	10:05 — 10:10
III.	Approval of August 2022 Board Meeting Minutes	10:10 — 10:15
IV.	Chair's Report	10:15 — 10:20
V.	Lextran Monthly Performance Report & Financials – August	10:20 - 10:35
VI.	Action Items A. Resolution 2022-20 – Fasteners and Other Shop Supplies (Contract) B. Resolution 2022-21 – Rebuilt Engines (Contract) C. Resolution 2022-22 – Plumbing Services (Contract) D. Resolution 2022-23 – Approve Title VI Plan	10:35 - 10:55
VII.	Change Order Report	10:55
VIII.	Old Business A. Disadvantaged Business Enterprise (DBE) Plan Update	10:55 – 11:10
IX.	New Business	11:10
X.	Proposed Agenda Items for October A. Resolution – Janitorial Supplies (Contract) B. Resolution – Agent of Record, Employee Health Insurance (Contract) C. Resolution – Agent of Record, Property and Liability (Contract) D. Resolution – CNG Bus Purchase (October or November)	11:10 - 11:15
XI.	Closed Session	
XII.	Adjournment	11:15



BOARD OF DIRECTORS MEETING

BOARD MINUTES August 24, 2022

MEMBERS PRESENT

Harding Dowell, Board Chair
Paul Schoninger
Dr. Koffi Akakpo
George Ward
Judge Lindsay Hughes Thurston
Jamie Rodgers, Vice Chair, via video teleconference

ABSENT

Christian Motley Leidy Borges-Gonzalez

STAFF PRESENT

Jill Barnett, General Manager
Byron Robinson, Assistant General Manager
Chris Withrow, Director of Maintenance
Fred Combs, Director of Planning, Technology, and Community Relations
Jason Dyal, Director of Operations
John Givens, Director of Risk Management
Nikki Falconbury, Director of Finance and Human Resource
Stephanie Hoke, Finance and Purchasing Manager
Emily Elliott, Community Relations Manager
Alan Jones, Systems Administrator

OTHERS PRESENT

Scott Schuette, McBrayer, Lextran Counsel



I. CALL TO ORDER

Board Chairman Harding Dowell called the July 27, 2022 meeting of the Lextran Board of Directors to order at 10:05 am. Mr. Dowell performed a roll call to determine which members were present. Quorum was achieved.

II. PUBLIC COMMENT

There was no public comment.

III. APPROVAL OF MINUTES

Mr. Dowell called for a motion to approve the meeting minutes from the July 27, 2022, meeting of the Lextran Board of Directors. Judge Thurston noted the July meeting minutes marked her both present and absent, but she was absent. Mr. Schoninger made a motion to approve the minutes and Judge Thurston seconded. The motion passed unanimously.

IV. CHAIR'S REPORT

There was no chair's report.

V. LEXTRAN PERFORMANCE REPORT & FINANCIALS

Ms. Barnett addressed concerns she received from board members regarding the recent rate change on property taxes for some municipal services and whether that would impact Lextran. The Lextran tax rate was set in 2004 by voter referendum, so there is no immediate concern regarding the current rate change.

Mr. Combs presented the Monthly Performance Report for July 2022, which can be found on pages 9-13 of the August 2022 board packet.

HIGHLIGHTS FOR JULY:

- Lextran was the recipient of an AdWheel award from the American Public Transportation Association in the category of Best Marketing and Communication on COVID-19.
- On July 18, Lextran hosted an onsite job fair that resulted in 14 interviews.
- There were thirteen upgraded bus stops opened to the public under the Rider Amenities at Many Places (RAMP) Program.
- Mr. Combs shared four customer commendations.

Compared to the monthly average, there was a small dip in ridership in the month of July. However, there were about 20,000 more trips than in July 2021. Paratransit ridership dipped below the same time in 2021 by about one hundred trips. July was the fourth month in a row with less than 70% on-time performance for paratransit services. This issue will be addressed further as the transition from American Red Cross to RATP-Dev continues. Some of the ridership differences are attributed to the variances in the number of weekdays versus weekend days from year to year. In July 2021 there were approximately 1,000 more trips on average per weekday, showing good post-pandemic recovery.



With regard to safety indicators, in July there were 1.36 preventable accidents per 100,000 miles, an injury frequency rate of 23.95, and five worker compensation claims. Mr. Ward asked Mr. Combs to explain what injury frequency rate means and Mr. Combs explained that it is the number of injuries relative to number of hours worked.

FINANCIAL REPORT

Ms. Falconbury presented the July 2022 Finance Report, found on pages 14-15 of the August 2022 board packet. Operating cash is strong, the long-term note for the Lextran Foundation will come off the financials report for next month, and the long-term assets for pension will change once the audit is complete. Mr. Ward asked if the total assets for this fiscal year will be less than last year due to the Lextran Foundation number coming off the report. Ms. Falconbury responded that the Foundation numbers will come off, but the assets that Lextran Real Properties owned will be reflected elsewhere in the report as the ownership changes. The Statement of Revenues, Expenses, and Change in Net Position sheet reflected that property taxes are always zero for the month of July (due to the new fiscal year), passenger revenue is starting well for the fiscal year, and federal funds will go up later in the month. Paratransit was over budget about \$4,600, and there will be a budget amendment later in the year due to the new contract with RATP-DEV.

VI. ACTION ITEMS

There were no action items.

VII. CHANGE ORDER REPORT

Ms. Barnett presented a change order related to Lextran's contract with Petroleum Traders. The report was for informational purposes only, as the amount was not large enough to require action from the board. There was a marginal increase in the price per gallon of fuel that Lextran pays. The vendor requested the change order due to the volatility in the labor market and fuel prices as well as the increase in price of freight. Mr. Dowell asked if there was specific language in the contract about frequency of price increases and Ms. Barnett replied that she would check on that language.

VIII. OLD BUSINESS

Mr. Combs presented an update on the RAMP program, short for Rider Amenities at Many Places. Lextran was awarded federal 5310 funds in 2016 and 2018 for improved ADA accessibility and in 2022 for solar lighting installations. Capital funds totaling \$300,000 are in the FY 2022 and FY 2023 budgets for improving bus shelters and stops. Combined, Lextran has had little more than one million dollars in committed investments toward bus stops. Mr. Combs presented photos of some of the bus stops around Lexington that have received improvements such as new shelters, benches, and boarding pads for increased accessibility. To date, the RAMP program has invested about \$520,000 across fifty-seven bus stops. In the past year, twenty-three stops have been improved and work has begun to identify the next round of bus stops for accessibility improvements and for the solar lighting project. Judge Thurston asked for an explanation of the solar lighting program. Mr. Combs stated that this program is a 5310 grant



award to install solar lights at stops to improve security and improve invisibility for drivers to see who is waiting for the bus. Work will be done to identify which stops will receive this update.

IX. NEW BUSINESS

Ms. Barnett announced that Lextran was awarded a competitive 2022 Low or No Emission FTA Grant Award for approximately 6.4 million dollars. Lextran's grant proposal was to fund compressed natural gas (CNG) vehicles. Lextran has CNG vehicles currently in the fleet, and this grant money will allow for the installation of a second compressor to the fueling station as well as infrastructure improvements to the maintenance facility. A portion of the funds will be used for workforce development.

X. PROPOSED AGENDA ITEMS

- A. Resolution Approve Title VI Plan
- B. Resolution Fasteners and Other Shop Supplies (Contract)
- C. Resolution Rebuilt Engines (Contract)
- D. Resolution Plumbing Services (Contract)

Ms. Barnett stated that a Finance Committee meeting will be scheduled for September to go over the audit.

XI. CLOSED SESSION

There was no closed session.

XII. ADJOURNMENT

Mr. Dowell adjourned the August 24, 2022, meeting of the Lextran Board of Directors at 10:32 a.m.



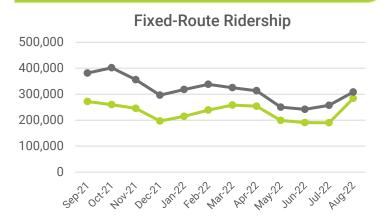
LEXTRAN MONTHLY PERFORMANCE REPORT - AUGUST 2022

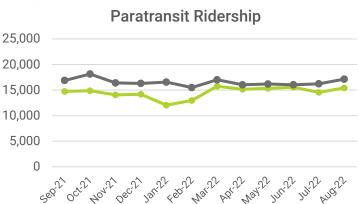
We serve people and our community with mobility solutions.

Lextran ridership in August increased on both fixed route (+58,000 trips) and paratransit (+300 trips) compared to August of 2021, representing the highest month for ridership since before the pandemic. On August 15, Lextran was named as a winner of ~\$6.4 million in federal funds through the FTA's Low or No Emissions grant program. The funds will be used towards the purchase of eight CNG buses and to upgrade the CNG infrastructure at the Loudon Avenue facility. Customer service training for fixed-route operations staff was held the first week of August, and Lextran hosted a job fair in conjunction with RATP-Dev on August 31st.

DEMONSTRATE VALUE TO THE COMMUNITY







Performance Indicator	Fixed Route System			Р	aratransit (Wh	eels)
System Production	This Month	FY23 YTD	FY22 YTD	This Month	FY23 YTD	FY22 YTD
Total Ridership	284,029	473,819	396,745	15,427	29,970	29,757
Weekday Ridership	250,193	401,994	339,940	13,239	24,659	25,002
Saturday Ridership	19,365	39,583	33,749	1,194	2,697	2,756
Sunday Ridership	14,471	29,119	20,850	994	2,338	1,776
Total Revenue Miles	160,704	301,567	299,937	101,031	197,877	215,760
Total Revenue Hours	16,751	31,141	32,361	7,451	14,544	16,779
Trips per Mile	1.77	1.57	1.32	0.15	0.15	0.14
Trips per Hour	16.96	15.22	12.26	2.07	2.06	1.77

- August 2022 yielded the highest ridership since before the pandemic (February 2020).
- Fixed-route ridership increased by 19 percent in FY23YTD compared to FY22YTD and increased by 26 percent in August 2022 compared to August 2021.
- Paratransit ridership has increased by 1 percent in August 2022 compared to August 2021.
- Trips per mile and trips per hour were greater in FY23YTD than FY22YTD on fixed-route and paratransit.



LEXTRAN IN THE MEDIA

- August 2 Lexington Heat Plan activated for tomorrow and Thursday https://www.lexingtonky.gov/news/08-02-2022/lexington-heat-plan-activated-tomorrow-and-thursday
- August 17 Lextran receives \$6.4M grant for new compressed natural gas buses –
 https://www.wtvq.com/lextran-receives-6-4-million-grant-funding-for-new-compressed-natural-gas-buses/
- August 17 McConnell Secures More than \$20.1 Million to Fund Kentucky Bus Systems https://sen.gov/32R2
- August 17 FTA gives \$7.4M to TARC for new electric buses, charging stations –
 https://www.courier-journal.com/story/news/local/2022/08/17/tarc-transit-gets-7-4-million-fta-grant-for-new-louisville-electric-buses-charging-infrastructure/65407430007/
- August 17 FTA gives \$7.4M to TARC for new electric buses, charging stations –
 https://www.usatoday.com/story/news/local/2022/08/17/tarc-transit-gets-7-4-million-fta-grant-for-new-louisville-electric-buses-charging-infrastructure/65407430007/
- August 18 Navigating UK's campus bus system https://uknow.uky.edu/campus-news/navigating-uk-s-campus-bus-system
- August 18 Kentucky receives over \$20 million to fund no-emission bus systems https://spectrumnews1.com/ky/louisville/news/2022/08/18/kentucky-receives-more-than-20-million-to-fund-bus-systems

COMMUNITY INVOLVEMENT AND OTHER MEETINGS

- August 1 Migrant Network Coalition Meeting
- August 3 BCTC New Student Orientation
- August 3 Greater Gardenside Farmer's Market Back to School
- August 3 Kentucky Public Procurement Association Reverse Trade Show
- August 5 Senior Services Commission Meeting
- August 5 Minority Business Expo
- August 8 Winburn Community Partners Meeting
- August 9 Lextran Pension Committee Meeting
- August 10 Transportation Technical Coordination Committee
- August 10 Optimal Living Solutions "How to Ride"
- August 11 IMI + AIM Multimodal Data Integration
- August 12 Kentucky Refugee Ministries Cultural Orientation
- August 15 Jubilee Jobs Meeting
- August 15 Bus and Bus Facilities/Low and No Emissions Grant Award Stakeholder Briefing
- August 19 LFUCG Complete Streets Policy Review
- August 22 & 23 UK Campus Bus Riders Back to School Support with UK Transportation
- August 24 BCTC Leestown Community Resource Fair
- August 24 Transportation Policy Committee
- August 24 Commission for People with Disabilities Meeting
- August 26 Coalitions for a Livable Lex Meeting



- August 26 LEX-CHIP Meeting
- August 27 Lexplore Event with UK Off Campus
- August 29 Back to School Coffee and Donuts with UK Transportation
- August 30 Commerce Lexington Public Policy Luncheon
- August 31 Onsite Job Fair

DELIVER A HIGH-QUALITY PRODUCT



Performance Indicator	Fixed Route System			Para	atransit (Whe	els)
Service Quality	This Month	FY23 YTD	FY22 YTD	This Month	FY23 YTD	FY22 YTD
On-Time Performance	89.70%	91.10%	91.80%	58.55%	60.80%	87.38%
Farebox Recovery	6.58%	5.98%	5.00%	N/A	N/A	N/A
Operating Expenses	\$1,437,616	\$3,091,697	\$3,275,470	\$397,180	\$780,161	\$706,314
Per Mile	\$3.00	\$3.97	\$3.15	N/A	N/A	N/A
Per Hour	\$57.04	\$61.87	\$72.02	N/A	N/A	N/A
Customer Service	This Month	FY23 YTD	FY22 YTD	This Month	FY23 YTD	FY22 YTD
Customer Feedback Totals per 100k Trips	24.65	24.69	26.72	149.09	156.82	154.59
Commendations	2.82	2.53	3.28	0.00	10.01	6.72
Discourtesy	3.52	4.22	5.55	58.34	66.73	70.57
Late or Early	2.82	2.53	1.01	25.93	20.02	23.52
Safety	3.52	3.17	4.03	64.82	60.06	53.77
Passed Boarding	5.63	4.85	8.07	0.00	0.00	0.00
Information and Service Requests	3.17	2.74	0.76	0.00	0.00	0.00
Other	3.17	4.64	4.03	0.00	0.00	0.00
Call Length	1:14	1:14	1:13	1:18	1:18	1:16
Time to Abandon	1:11	1:17	1:03	0:47	0:48	0:54

- Lextran fixed-route on-time performance was just under the 90 percent target at 89.70 percent in August and FY23YTD is 3.5 percent below FY22YTD.
- Paratransit on-time performance continues to dip and was below 60 percent for the first time in August.
- Commendations for fixed-route in August were greater than FY23YTD levels but less than FY22YTD levels.
- Discourtesy complaints on fixed-route were below both FY23YTD and FY22YTD levels in August.



• On paratransit, comments related to discourtesy remain below FY23YTD levels, however late or early comments and safety complaints were greater than FY23YTD levels.

MANAGE AND SUSTAIN RESOURCES



Performance Indicator	Fixed Route System			Paratr	ansit (Wh	eels)
Safety	This Month	FY23 YTD	FY22 YTD	This Month	FY23 YTD	FY22 YTD
Preventable Accidents per 100,000 miles	1.79	1.59	1.91	0.88	2.69	0.41
Injury Frequency Rate	13.26	19.46	2.89	N/A	N/A	N/A
Days with No Preventable Accidents	28	57	56	30	56	61
Days of Lost Time	2	26	0	N/A	N/A	N/A
Workers Compensation Claims	2	7	1	N/A	N/A	N/A

- Preventable accidents on fixed-route increased from the previous month but are below FY22YTD levels, while injuries on fixed-route decreased but are above FY22YTD levels.
- The number of workers compensation claims and days of lost time in August 2022 dropped from the previous month, but FY23YTD numbers are still above those of FY22YTD.

Performance Indicator	Fixed Route System		
Maintenance	This Month	FY23 YTD	FY22 YTD
Miles between Road Calls	6,987	8,870	8,426
Percent of Preventive Maintenance Inspections on Schedule	100%	100%	100%

- In August, the maintenance department reported 6,987 miles between road calls. Miles between road calls for FY23YTD are on pace to improve from FY22YTD.
- Maintenance completed 100 percent (52 of 52) of scheduled preventive maintenance inspections in August 2022.



Performance Indicator	Fixed Rou	ıte System
Training Activities	This Month	FY23 YTD
Customer Service Training	90	90
Incident Remedial	8	12
Supervisor Accident Training	3	3
Accident Remedial	1	4
Electric Bus Training	4	6
Return to Work Training	1	2
Smith System Training	5	5

Hiring and Recruiting	This Month	Interviews	New Hires
Open Positions	23	8	9
Operations	15	5	6
Maintenance	6	3	3
Administration	2	0	0

Procurements	
Physicals and Drug Screenings	Open
Legal Services	Open
Agent of Record – Employee Health Insurance	Open
Agent of Record – Property and Liability Insurance	Open
Janitorial Supplies	Open
Printing Services	Contract
Environmental Services	Contract
Generator	Purchase



FINANCIALS

BALANCE SHEET

as of August 31, 2022

	CURRENT YEAR-TO- DATE	LAST YEAR-TO- DATE
ASSETS		
Current assets		
Operating Cash	\$20,403,646	\$16,286,752
Accounts receivable	\$1,345,386	\$1,925,121
Inventory	\$820,772	\$686,478
Work in process	\$717,201	\$1,783,769
Prepaid	\$1,071,733	\$1,049,826
Total Current Assets	\$24,358,738	\$21,731,947
Long term note - Lextran Foundation Inc.	\$0	\$8,355,000
Long term asset - Pension	\$1,962,500	\$1,757,884
Total Long Term Assets	\$1,962,500	\$10,112,884
Net capital and related assets	\$37,060,628	\$24,602,441
TOTAL ASSETS	\$63,381,865	\$56,447,272
LIABILITIES		
Current liabilities		
Accounts payable	\$708,675	\$1,709,326
Payroll liabilities	\$530,063	\$493,632
Total Current Liabilities	\$1,238,738	\$2,202,958
Long term liability - Pension	\$464,607	\$1,301,871
Total Long Term Liabilities	\$464,607	\$1,301,871
NET POSITION	\$61,678,521	\$52,942,443
TOTAL LIABILITIES AND NET POSITION	\$63,381,865	\$56,447,272



STATEMENT OF REVENUES, EXPENSES AND CHANGE IN NET POSITION August 2022

	FY2023	FY2023	FY2023	FY 2022
REVENUES	ACTUAL	BUDGET	VARIANCE	ACTUAL
Property taxes	\$260,444	\$209,495	\$50,949	\$217,003
Passenger revenue	\$184,820	\$161,986	\$22,834	\$163,770
Federal funds	\$0	\$1,016,667	(\$1,016,667)	\$621,114
State funds	\$0	\$0	\$0	\$0
Advertising revenue	\$260,000	\$260,000	\$0	\$260,000
Other revenue	\$932,383	\$415,124	\$517,258	\$95,933
Gain/Loss on Investments	\$4,520,394	\$0	\$4,520,394	\$0
TOTAL REVENUES	\$6,158,041	\$2,063,273	\$4,094,768	\$1,357,820
EXPENSES				
Wages	\$1,793,104	\$1,902,284	(\$109,181)	\$1,547,777
Fringe benefits	\$986,213	\$1,072,911	(\$86,698)	\$927,140
Professional services	\$179,409	\$333,894	(\$154,485)	\$135,834
Materials and supplies	\$196,515	\$224,917	(\$28,402)	\$195,430
Fuel-Diesel	\$245,052	\$242,714	\$2,338	\$140,868
Fuel-Other	\$96,293	\$70,867	\$25,427	\$63,452
Utilities - Facilities	\$52,553	\$64,322	(\$11,768)	\$62,887
Utilities - Electric Bus	\$0	\$14,333	(\$14,333)	\$8,659
Insurance	\$134,237	\$141,861	(\$7,624)	\$126,582
Fuel taxes	\$37,623	\$33,333	\$4,290	\$32,366
Paratransit Expenses	\$892,306	\$866,667	\$25,639	\$776,945
Vanpool Expenses	\$4,548	\$3,333	\$1,215	\$2,390
Dues and subscriptions	\$387	\$2,400	(\$2,013)	\$26,449
Travel, training and	\$31,751	\$30,604	\$1,147	\$27,476
meetings	\$17,250	\$38,833	(\$21,583)	\$4,775
Media advertising				\$4,773
Miscellaneous	\$7,035 \$2,184	\$11,317 \$0	(\$4,282) \$2,184	• •
Leases and rentals	· •			\$36,604
Depreciation	\$501,824	\$501,824	(0.70.100)	\$486,730
TOTAL EXPENSES	\$5,178,285	\$5,556,415	(\$378,129)	\$4,605,564
CHANGE IN NET POSITION	\$979,756	(\$3,493,142)	\$4,472,898	(\$3,247,744)



MEMORANDUM

September 28, 2022

TO: Lextran Board of Directors

FROM: Jill Barnett, General Manager

SUBJECT: Resolution to Award a Contract for Fasteners and Other Shop Supplies

Resolution 2022-20, attached, requests authority to enter into a contract for Fasteners and Other Shop Supplies.

RFP 2022-02 was issued on June 27, 2022, with proposals received on August 11, 2022. A staff evaluation committee reviewed and approved the proposals for compliance and responsiveness. A responsive proposal was received from three (3) qualified proposers:

- Fastenal Company
- Lawson Products, Inc.
- Dukes A&W Enterprises, LLC

Fastenal Company received the highest-ranking evaluation score and is recommended for the contract award for Fasteners and Other Shop Supplies. Pricing for this contract is based on shop supplies bid-table response, which is available upon request. All required bins and storage cabinets will be provided to Lextran at no cost. The term of the contract awarded will be for two (2) years with three (3) options for one (1) additional year.

The source of funds for this contract includes:

- Federal 5307 Formula Funds (Preventive Maintenance)
- Local Mass Transit Funds

If you have any questions, please call me at 859.255.7756.



RESOLUTION 2022-20

TRANSIT AUTHORITY OF LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT

September 28, 2022

WHEREAS, the Transit Authority of the Lexington-Fayette Urban County Government (Lextran) issued RFP 2022-02 for Fasteners and Other Shop Supplies; and

WHEREAS, RFP 2022-02 resulted in a responsive proposal from three (3) qualified proposers; and

WHEREAS, the proposal from Fastenal Company was the highest ranked proposal;

NOW, THEREFORE, BE IT RESOLVED, that the Board of Directors of the Transit Authority of the Lexington-Fayette Urban County Government (Lextran) hereby authorizes and directs the General Manager to execute a contract with Fastenal Company for Fasteners and Other Shop Supplies according to the terms as set forth in RFP 2022-02 and the proposal submitted by Fastenal Company. Pricing for this contract is based on shop supplies bid-table response. All required bins and storage cabinets will be provided to Lextran at no cost. The term of the contract awarded will be for two (2) years with three (3) options for one (1) additional year.

MOTION	SECOND
CHAIRPERSON	DATE



MEMORANDUM

September 28, 2022

TO: Lextran Board of Directors

FROM: Jill Barnett, General Manager

SUBJECT: Resolution to Award a Contract for Rebuilt Engines

Resolution 2022-21, attached, requests authority to enter into a contract for Rebuilt Engines.

RFP 2022-03 was issued on June 27, 2022, with proposals received on August 24, 2022. A staff evaluation committee reviewed and approved the proposals for compliance and responsiveness. A responsive proposal was received from one (1) qualified proposer, Cummins Inc.

Cummins Inc. received a satisfactory evaluation score and is recommended for the contract award for Rebuilt Engines. The term of the contract awarded will be for two (2) years with three (3) options for one (1) additional year.

The pricing information provided in the Cummins Inc. proposal is attached hereto this resolution and incorporated for reference. The pricing is quoted for the period of September 28, 2022, to September 29, 2023. Requests for price increases beyond this time period are subject to approval by Lextran.

The source of funds for this contract includes:

- Federal 5307 Formula Funds (Preventive Maintenance)
- Local Mass Transit Funds

If you have any questions, please call me at 859.255.7756.



RESOLUTION 2022-21

TRANSIT AUTHORITY OF LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT

September 28, 2022

WHEREAS, the Transit Authority of the Lexington-Fayette Urban County Government (Lextran) issued RFP 2022-03 for Rebuilt Engines; and

WHEREAS, RFP 2022-03 resulted in a responsive proposal from one qualified proposer; and

WHEREAS, the proposal from Cummins Inc. received a satisfactory evaluation score;

NOW, THEREFORE, BE IT RESOLVED, that the Board of Directors of the Transit Authority of the Lexington-Fayette Urban County Government (Lextran) hereby authorizes and directs the General Manager to execute a contract with Cummins Inc. for Rebuilt Engines according to the terms as set forth in RFP 2022-03 and the proposal submitted by Cummins Inc. Pricing for the period of September 28, 2022, to September 29, 2023, shall not exceed the costs on the pricing sheet included in Cummins Inc. proposal. The term of the contract awarded will be for two (2) years with three (3) options for one (1) additional year.

MOTION	SECOND
CHAIRPERSON	DATE



CUMMINS INC / LEXTRAN REBUILT ENGINES SUBMISSION RFP 2022-03 Rebuilt Engines

Engine Rebuilds Quote September 28th 2022 – September 29 2023

** Pricing below offered to Lextran is good until **September 28**th **2022 – September 29 2023**Cummins LEXTRAN Quote 2022

						2022			K UP LABOR	BACK UP					
YEAR	ESN	CPL	QTY	RECON	ΕN	IGINE PRICE	CHANGES	PE	R CHANGE	LABOR	TO	TAL LABOR	DPF	DPF PRICE	DPF Cleaning Price
2004	46412595	8161	6	DR27084RX	\$	34,193.13	9	\$	1,449.00	\$ 10,465.00	\$	11,914.00	N/A	N/A	N/A
2005	46533240	8692	4	DR27085RX	\$	31,350.86	18	\$	2,898.00	\$ 10,465.00	\$	13,363.00	N/A	N/A	N/A
2007	46805498	915	17	DR27122RX	\$	42,233.13	9	\$	1,449.00	\$ 10,465.00	\$	11,914.00	5633691	\$ 2,538.97	\$1,200
2009	73011656	2797	2	DR27107RX	\$	28,163.13	3	\$	483.00	\$ 10,465.00	\$	10,948.00	5579364	\$ 1,469.93	\$1,200
2009	73013055	2797	1	DR27107RX	\$	28,163.13	3	\$	483.00	\$ 10,465.00	\$	10,948.00	5579364	\$ 1,469.93	\$1,200
2011	73223920	3632	2	DR27125RX	\$	30,157.42	6	\$	966.00	\$ 10,465.00	\$	11,431.00	5579366	\$ 1,403.12	\$1,200
2011	73219053	3123	5	DR27127RX	\$	44,243.13	8	\$	1,288.00	\$ 10,465.00	\$	11,753.00	5579355	\$ 1,536.75	\$1,200
2012	73436375	3733	1	DR27127RX	\$	44,243.13	8	\$	1,288.00	\$ 10,465.00	\$	11,753.00	5579355	\$ 1,536.75	\$1,200
2012	73428884	3632	2	DR27125RX	\$	30,157.42	6	\$	966.00	\$ 10,465.00	\$	11,431.00	5579366	\$ 1,403.12	\$1,200
2014	73658246	3665	3	DR27133RX	\$	42,028.98	3	\$	483.00	\$ 10,465.00	\$	10,948.00	5579367	\$ 1,403.12	\$1,200
2016	73949987	3518	7	NEW	\$	50,647.54	N/A		N/A	\$ 10,465.00	\$	10,465.00	N/A	N/A	\$1,200
2017	74204885	5232	5	NEW	\$	50,647.54	N/A		N/A	\$ 10,465.00	\$	10,465.00	N/A	N/A	\$1,200
2019	74526157	4897	6	NEW	\$	62,303.28	N/A		N/A	\$ 10,465.00	\$	10,465.00	N/A	N/A	\$1,200
2021	74721128	4897	4	NEW	\$	65,494.83	N/A		N/A	\$ 10,465.00	\$	10,465.00	N/A	N/A	\$1,200

Labor per change is 1 hour of labor (\$161) per every change to the Recon Engine of parts from orginal engine.

Price escalations not to exceed 15% per year. Cummins to provide quote table at time of price escalation.

Buy America Engine lead times will vary. Please estimate 90 - 120 days. Estimate may be revised at time order is placed.

Any part that is not in usable condition off original engine or a part that is needed to complete the upfit will be sold at transit price level.

Listed DPF that came up by ESN# with a price. N/A the DPF is not applicable to the engine.

The cleaning price for DPF is listed separate and not with labor quote and would need to be added if cleaning. This includes the removal and installation.

Columns F, K, and depending on cleaning or getting a new DPF should be added together for the quote of each ESN#.

Recommended Additional Services during Rebuild:

Cummins recommends a Radiator Flush with each rebuild. R & I, plus flush will cost \$2,140.00 – Note this is highly recommended, but not mandatory.

Repair Timeliness:

- Cummins genuinely understands the need for Lextran to keep its entire fleet operational in order to provide service to the citizens of Lexington.
- Cummins commits to getting the rebuilds done as quickly as possible!
- The standard turnaround time for a rebuild is **2 Weeks (14 Days)** if the ReCon/Rebuilt engine is available.
- Based on the pre-scheduling agreement between Cummins and Lextran, the time we can guarantee completion is **21 Days (3 Weeks)** from delivery of vehicle to be rebuilt.
 - Please keep in mind that 2 weeks is normal repair time for a Rebuild (with ReCon engine and parts), however **21 Days (3 Weeks)** would be a time we can guarantee repair completion as per requirements of this SOW.
- We have included an Expedited Freight option below (see Incidental Charges section) to help speed up the process if Lextran Equipment needs to be completed in a shorter time frame than mentioned above to keep your fleet active.
- Regarding the above verbiage on timing, Cummins and Lextran will need to work closely
 to schedule the Rebuilds approximately a month in advance so we can have all the
 components at our location before you drop off equipment to begin the rebuild process.



CUMMINS INC / LEXTRAN REBUILT ENGINES SUBMISSION RFP 2022-03 Rebuilt Engines

Incidental Charges to be included in invoices (if applicable):

- Re-Install of axles (Driveline): \$80.50 (charge is 0.5 hour SRT)
- Environmental Charges: \$100 max (Environmental charges will be labeled as 'HAZW' in the Misc Charge list of values and will be charged at a rate of 5% of labor with a cap of \$100
- Expedited Freight (at customer discretion): \$600.00 per engine (this is an optional charge to get engine to the Louisville Branch Faster to begin performing work quicker)

Hourly Rate (In-Shop Service) Proposal from Cummins to Transit Authority of Lexington-Fayette Urban County Government (Lextran):

Cummins would like to offer Lextran an In-Shop Service rate of **\$161/hour** (diagnostics and repair services performed at the Cummins Sales & Service – Louisville Branch location). This rate would be honored under the contract terms of this agreement and helpful as a fixed labor rate post ReCon/ReBuild of items on this RFP.

Hourly Rate (Mobile/Field Service) Proposal from Cummins to Transit Authority of Lexington-Fayette Urban County Government (Lextran):

Cummins would like to offer Lextran a Mobile/Field Service rate of \$169.05/hour + \$3.95/mile trip charge (diagnostics and repair services performed at the Cummins Sales & Service – Louisville Branch location). This rate would be honored under the contract terms of this agreement and helpful as a fixed labor rate post ReCon/ReBuild of items on this RFP.

Cummins OEM Parts Pricing and % Discount from OEM List price:

Cummins offers Transit Authority of Lexington-Fayette Urban County Government (Lextran) **25.743%** off Cummins OEM List price of all Cummins Parts within or outside of this statement of work for the duration of this agreement. This discount applies to Cummins genuine parts you may need outside of this scope of work!



MEMORANDUM

September 28, 2022

TO: Lextran Board of Directors

FROM: Jill Barnett, General Manager

SUBJECT: Resolution to Award a Contract for Plumbing Services

Resolution 2022-22, attached, requests authority to enter into a contract for Plumbing Services.

RFP 2022-06 was issued on June 27, 2022, with proposals received on August 11, 2022. A staff evaluation committee reviewed and approved the proposals for compliance and responsiveness. A responsive proposal was received from two (2) qualified proposers:

- Alpha Mechanical Service, Inc.
- DeBra-Kuempel, Inc.

DeBra-Kuempel, Inc. received the highest-ranking evaluation score and is recommended for the contract award for Plumbing Services. The term of the contract awarded will be for two (2) years with three (3) options for one (1) additional year.

The pricing information provided in the DeBra-Kuempel, Inc. proposal includes:

Service Performed	Time of Day	Plumbing
Monday-Friday	7:30AM - 4:00PM	\$89.80 per hour
Monday-Friday All day Saturday	4:00PM - 7:30AM	\$134.70 per hour
Sundays and Holidays	All Day	\$179.60 per hour
Truck Charge*	One-Time Charge Only	\$98 per call

- The truck charge applies once per invoice, regardless of the number of visits required to complete the work.
- The preferred labor rates outlined above are for call-out service to be billed on a time and materials basis.

The source of funds for this contract includes:

- Federal 5307 Formula Funds (Preventive Maintenance)
- Local Mass Transit Funds

If you have any questions, please call me at 859.255.7756.



RESOLUTION 2022-22

TRANSIT AUTHORITY OF LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT

September 28, 2022

WHEREAS, the Transit Authority of the Lexington-Fayette Urban County Government (Lextran) issued RFP 2022-06 for Plumbing Services; and

WHEREAS, RFP 2022-06 resulted in a responsive proposal from two (2) qualified proposers; and

WHEREAS, the proposal from DeBra-Kuempel, Inc. received the highest-ranking evaluation score;

NOW, THEREFORE, BE IT RESOLVED, that the Board of Directors of the Transit Authority of the Lexington-Fayette Urban County Government (Lextran) hereby authorizes and directs the General Manager to execute a contract with DeBra-Kuempel, Inc. for Plumbing Services according to the terms as set forth in RFP 2022-06 and the proposal submitted by DeBra-Kuempel, Inc. The term of the contract awarded will be for two (2) years with three (3) options for one (1) additional year.

MOTION	SECOND	
CHAIRPERSON	DATE	



MEMORANDUM

September 28, 2022

TO: Lextran Board of Directors

FROM: Jill Barnett, General Manager

SUBJECT: Resolution to Approve Title VI Program

Resolution 2022-23, attached, requests the Board of Directors approval for Lextran's Title VI program submittal to the Federal Transit Administration (FTA).

As a recipient of federal funding, Lextran is required to comply with Title VI of the Civil Rights Act of 1964 in the delivery of transit services. In addition, Lextran is required to submit a Title VI program to the FTA every three years. The Title VI Circular FTA 4702.1B added criteria regarding board input and approval.

All recipients must submit:

- Title VI Notice to the Public, including locations where posted
- Title VI Complaint Procedures and Title VI Complaint Form
- List of transit-related Title VI investigations, complaints, and lawsuits
- Public Participation Plan, including information about outreach methods to engage minority and LEP populations, and summary of outreach efforts made since the last Title VI Program submission
- Language Assistance Plan for providing language assistance to persons with limited English proficiency (LEP)
- A table depicting the membership of non-elected committees and councils broken down by race, and a description of the process used to encourage participation of minorities on such committees
- A description of how the agency monitors its subrecipients for compliance with Title VI, and a submissions schedule
- A Title VI equity analysis if the recipient has constructed a facility, such as a vehicle storage facility, maintenance facility, operation center, etc.
- A copy of board meeting minutes, resolution, or other appropriate documentation showing that
 the board of directors or appropriate governing entity responsible for policy decisions has
 reviewed and approved the Title VI Program prior to submission to FTA.
- Service standards, which includes vehicle loads, vehicle headway, on-time performance, and service availability for each mode
- Service policies, which includes transit amenities and vehicle assignments for each mode
- Demographic and service profile maps and charts
- Demographic ridership and travel patterns, collected by surveys
- Results of the monitoring program and report, including evidence that the Board or other governing entity considered, was aware of the results, and approved the analysis.



- A description of the public engagement process for setting the "major service change policy," disparate impact policy, and disproportionate burden policy
- Results of service and/or fare equity analyses conducted since the last Title VI Program submission, including evidence that the Board or other governing entity considered, was aware of the results, and approved the analysis.

The Program Plan draft was made available for review on the Lextran website with the public comment period open August 24th through September 16th. Comments were accepted via email at info@lextran.com; via customer comment cards at the Transit Center, and a dedicated voicemail line. In addition, two public meetings were held –

- Tuesday September 13, 10 a.m. 200 West Loudon Avenue also available via live-stream on Lextran Youtube.
- Tuesday September 13, 3 p.m. Central Library Avenue 140 East Main Street

A copy of Lextran's Title VI Program, major service change policy, disproportionate burden policy, disparate impact policy and Title VI service monitoring program are attached for review.

If you have any questions, please call me at 859.255.7756.



RESOLUTION 2022-23

TRANSIT AUTHORITY OF LEXINGTON-FAYETTE URBAN COUNTY GOVERNMENT

September 28, 2022

WHEREAS, the Transit Authority of the Lexington-Fayette Urban County Government (Lextran) is a direct and primary recipient of FTA funds and is a transit provider that operates 50 or more fixed route vehicles in peak service and is located in a UZA of 200,000 or more in population; and

WHEREAS, the Federal Transit Administration (FTA) requires that all direct and primary recipients document their compliance with DOT'S Title VI regulations by submitting a Title VI Program to their FTA regional civil rights officer once every three years or as otherwise directed by FTA; and

WHEREAS, the Title VI Program must be approved by the recipient's board of directors or appropriate governing entity or official(s) responsible for policy decisions prior to submission to FTA; and

WHEREAS, Results of the monitoring program of service standards and policies and any action taken, including documentation to verify the board's or governing entity or official(s)'s consideration, awareness, and approval of the monitoring results; is a required component of the Title VI Program submission.

NOW, THEREFORE, BE IT RESOLVED, that the Board of Directors of the Transit Authority of the Lexington-Fayette Urban County Government (Lextran) hereby approves the Title VI program, major service change policy, disproportionate burden policy, disparate impact policy and Title VI service monitoring program which are attached hereto and incorporated herein by reference.

MOTION	SECOND
·	
CHAIRPERSON	DATE

LEXTRAN TITLE VI PROGRAM PLAN OCTOBER 2022



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INTRODUCTION

The Transit Authority of the Lexington-Fayette Urban County Government (Lextran), Lexington's public transportation system, has been in existence in its current form since December 1, 1973. Lextran operations are located on 13.69 acres at 200 West Loudon Avenue, Lexington, KY 40508. Lextran's Title VI Program Plan has been revised to comply with FTA Circular C 4702.1B dated October 1, 2012.

Lextran receives federal financial assistance to provide transit services. Federal funding is received in accordance with Chapter 53 of Title 49, U.S. Code, as amended by the Infrastructure Investment and Jobs Act, and related provisions. As a recipient of these funds, Lextran complies with the regulations relative to nondiscrimination in federally assisted programs of the Department of Transportation, Title 49, Code of Federal Regulations, Part 21, as they may be amended from time to time (hereinafter referred to as the Regulations). According to the 2020 American Community Survey, Lexington-Fayette County has a total population of 322,200 and is required to submit Title VI update on a triannual basis. Title VI refers to prohibitions against discrimination on the basis of race, color, or national origin in federal programs. Lextran is committed to the following:

- 1. Ensuring that the level and quality of transit service is provided without regard to race, color, or national origin;
- 2. Identifying and addressing, as appropriate, disproportionately high and adverse human health and environmental effects, including social and economic effects of programs and activities on minority populations and low-income populations;
- Promoting the full and fair participation of all affected populations in transit decisionmaking;
- 4. Preventing the denial, reduction, or delay in benefits related to programs and activities that benefit minority populations or low-income populations; and
- 5. Ensuring meaningful access to programs and activities by persons with limited English proficiency.

POLICY STATEMENT

Lextran assures that no person shall on the grounds of race, color, or national origin, as provided by Title VI of the Civil Rights Act of 1964, and the Civil Rights Restoration Act of 1987 (P.L. 100.259) be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity that receives federal financial assistance. Lextran further assures every effort will be made to ensure nondiscrimination in all its programs and activities, whether those programs and activities are federally funded or not.

In the event that Lextran distributes federal assistance funds to another governmental entity or contractor, Lextran will include Title VI language in all written agreements and will monitor for compliance.

REQUIREMENT TO PROVIDE TITLE VI ASSURANCES

The requirement to provide an annual Title VI certification and assurance is fulfilled when Lextran submits its annual certification and assurance to the FTA, most recently on March 31, 2022. Refer to Appendix B for documentation of Lextran's annual certification.

REQUIREMENT TO PREPARE AND SUBMIT A TITLE VI PROGRAM PLAN

The requirement to prepare and submit a Title VI Program Plan is fulfilled by this document. In preparation of submission, Lextran announced and solicited public comment according to the following timeline:

- August 24, 2022 Announce public meetings
- August 24, 2022 Public comment period opens
- September 13, 2022 Public meetings held
- September 16, 2022 Public comment period closes
- September 16-23, 2022 Feedback review and policy revisions
- September 28, 2022 Proposed Title VI Program Plan submitted to the Lextran Board of Directors
- September 30, 2022 Title VI Program Plan submitted to FTA

The intent of the public meetings was to introduce and describe Title VI and its impact on public transportation while soliciting public comments on key elements of this Title VI Program Plan.

REQUIREMENT TO NOTIFY BENEFICIARIES OF PROTECTION UNDER TITLE VI

Lextran notifies beneficiaries of their rights under Title VI via the following:

- Lextran's Transit Center
- Lextran's administrative office building
- Each Lextran bus
- On Lextran's website, www.lextran.com

The following notice is posted at Lextran's Transit Center, the administrative office building, and on each bus:

Notifying the Public of Rights under Title VI

The Transit Authority of Lexington (Lextran) operates its programs and services without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act of 1964. Any person who believes they have been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with Lextran through direct mail, electronic mail, website customer comment form, customer comment card, or by telephone.

For more information on Lextran's civil rights program, and the procedures to file a complaint, call (859) 255-7756; email the Lextran Title VI Coordinator at title.vi.complaint@lextran.com; or visit our offices at 200 West Loudon Avenue, Lexington, KY 40508. For more information, visit www.lextran.com.

A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Complaint Team, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590.

If information is needed in another language, contact Lextran at (859) 255-7756.

Lextran provides multiple methods to submit Title VI complaints. The website contains the contact information for the Title VI Coordinator as well as the Title VI Program Plan, the Complaint Procedures, and the Complaint Form, all of which have been translated into Spanish and Chinese. Lextran's Title VI page can be accessed at www.lextran.com/civil-rights. The following information is included on the website and available for translation in multiple languages via Google Translate:

Customer complaints or requests for information about Title VI may be directed to Lextran in the following ways:

- Visit www.lextran.com and fill out a Customer Comment by selecting the 'Contact Us' link. Please complete the form, choosing either complaint or question.
- 2. Call (859) 255-7756
- 3. Mail a completed Complaint Form to Lextran's Administrative Offices at 200 West Loudon Avenue, Lexington, KY 40508.
- 4. Customer comment cards can be obtained at the Transit Center during customer service hours.

REQUIREMENT TO DEVELOP TITLE VI COMPLAINT PROCEDURES AND COMPLAINT FORM

Any person who believes they have been discriminated against on the basis of race, color, or national origin by Lextran may file a Title VI complaint by completing and submitting the Title VI Complaint Form. The Title VI Complaint Form can be found in English, Spanish, and Chinese on Lextran's website, at the Transit Center customer service window during regular hours, or at the administrative office during regular hours.

These procedures cover all complaints filed under Title VI of the Civil Rights Act of 1964 for alleged discrimination in any program or activity administered by Lextran. These procedures do not deny the right of the complainant to file formal complaints with other state or federal agencies or to seek private counsel for complaints alleging discrimination. Every effort will be made to obtain early resolution of complaints at the lowest level possible. The option of an informal mediation meeting(s) between the affected parties and Lextran may be utilized for resolution. Any individual, group of individuals, or entity that believes they have been subjected to discrimination prohibited under Title VI and related statutes may file a complaint.

- 1) A formal complaint must be filed within one-hundred eighty (180) days of the alleged incident. Complaints shall be in writing and signed by the individual or their representative, and must include the complainant's name, address, and telephone number; name of alleged discriminating official (if known), basis of complaint (race, color, or national origin), and the date of alleged act(s). A statement detailing the facts and circumstances of the alleged discrimination must accompany all complaints.
- 2) Lextran encourages individuals to submit Title VI complaints in writing using the complaint form and mailing it to:

Title VI Coordinator Lextran 200 West Loudon Avenue Lexington KY, 40508

Alternatively, completed complaint forms can be sent via electronic mail to the Title VI Coordinator at title.vi.complaint@lextran.com.

- 3) In the case where a complainant is unable or incapable of providing a written statement, a verbal complaint of discrimination may be made to Lextran's Title VI Coordinator. Under these circumstances, the complainant will be interviewed, and the Title VI Coordinator will assist the complainant in completing a written statement.
- 4) When a complaint is received, the Title VI Coordinator will provide written acknowledgment to the complainant by registered mail within ten (10) business days.

- 5) If a complaint is deemed incomplete, additional information will be requested, and the complainant will be provided sixty (60) business days to submit the required information. Failure to do so may be considered good cause for a determination of no investigative merit.
- 6) Within fifteen (15) business days from receipt of a complete complaint, Lextran will determine its jurisdiction in pursuing the matter and whether the complaint has merit to warrant investigation. Within five (5) days of this decision, the General Manger (GM) of Lextran or their authorized designee will notify the complainant and respondent, by registered mail, informing them of the determination.
- 7) If the decision is not to investigate the complaint, the notification shall specifically state the reason for the decision.
- 8) If the complaint is to be investigated, the notification shall state the grounds of Lextran's jurisdiction, while informing the parties that their full cooperation will be required in gathering additional information and assisting the investigator.
- 9) If Lextran does not have sufficient jurisdiction, the GM or their authorized designee will refer the complaint to the appropriate local, state, or federal agency holding such jurisdiction.
- 10) If the complaint has investigative merit, the GM or their authorized designee will instruct the Title VI Coordinator to fully investigate the complaint. A complete investigation will be conducted, and an investigative report will be submitted to the GM within sixty (60) days from receipt of the complaint. The report will include a description of the incident, summaries of all persons interviewed, and a finding with recommendations and proposed resolution, where appropriate. If the investigation is delayed for any reason, the Title VI Coordinator will notify the appropriate authorities, and an extension will be requested.
- 11) The GM or their authorized designee will issue letters of finding to the complainant and respondent within ninety (90) days from receipt of the complaint.
- 12)If the complainant is dissatisfied with Lextran's resolution of the complaint, they have the right to file a complaint with additional agencies, shown below:

Other Agency Contacts					
Kentucky Commission on	Federal Transit Administration				
Human Rights	Office of Civil Rights				
332 W Broadway St. #1400	Attn: Complaint Team				
Louisville, KY 40202	East Building, 5th Floor-TCR,				
(502) 595-4024	1200 New Jersey Ave				
http://kchr.ky.gov/	SE, Washington, DC 20590				
	(888) 446-4511				

Table 1: Agency Contacts for Title VI Complaints

Complaints alleging discrimination on the basis of race, color, or national origin that are not accompanied by a Title VI Complaint Form will be investigated in accordance with Lextran's internal policies. Lextran's Title VI Complaint Form has been translated into Spanish and Chinese and can be found at www.lextran.com/civil-rights. Examples of the complaint forms can be found in Appendix C.

REQUIREMENT TO RECORD AND REPORT TRANSIT RELATED TITLE VI INVESTIGATIONS, COMPLAINTS, AND LAWSUITS

There are no Title VI related lawsuits and there have been no active investigations conducted by the Federal Transit Administration against Lextran. Since the last Title VI Program Plan update, we have received five related complaints:

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Date	Summary	Status	Action Taken
August 17, 2021	3 rd party filed a complaint on behalf of another customer alleging racial discrimination.	Based on evidence from video footage from the bus, the allegation cannot be substantiated.	No action was taken because there was no support for the claim.
September 1, 2021	Discrimination complaint.	Based on evidence from video footage from the bus, the allegation cannot be substantiated.	No action was taken since there was no support for the claim.
September 14, 2021	Race discrimination complaint.	Complainant was unable to recall specific dates and times to establish a pattern of discrimination. Based on evidence from video footage from the bus the allegation cannot be substantiated.	No action was taken since there was no support for the claim.
February 20, 2022	Racial profiling complaint.	Based on investigation by Lextran staff which included video footage from the bus, complaint was substantiated. Complainant did not wish to file a formal Title VI complaint.	Driver training to ensure compliance with Lextran's policies and procedures under The Civil Rights Act are followed.
July 7, 2022	Race discrimination complaint.	Based on evidence from video footage from the bus, the allegation cannot be substantiated.	No action was taken because there was no support for the claim.
September 6, 2022	3 rd party filed a complaint on behalf of another customer alleging national origin discrimination affecting a person with limited English proficiency.	Based on evidence from video footage from the bus, the allegation cannot be substantiated.	No action was taken because there was no support for the claim.

Table 2: Lextran Title VI Complaints 2019-2022

PROMOTING INCLUSIVE PUBLIC PARTICIPATION

When conducting public outreach and public involvement activities, Lextran seeks input from minority, low-income, disabled, and Limited English Proficiency (LEP) populations. The desired outcome of this public participation plan is to encourage input across the diverse population of Fayette County. Lextran schedules public involvement meetings in transit-accessible locations to ensure the widest possible participation from all groups. Typical locations include public libraries and Lextran's administrative offices.

It is the policy of Lextran to communicate any change in service, permanent or temporary, to the public. Lextran encourages the broadest possible public participation in major decisions that affect our service, our customers, and our community.

Lextran's Board of Directors calls for public comment at each monthly public meeting. Any member of the public may comment on an agenda item listed in that meeting's agenda. A member of the public may request an agenda item be added by contacting Lextran at (859) 255-7756 or info@lextran.com.

SOLICITATION OF COMMENTS AND PUBLIC COMMUNICATIONS

Lextran utilizes a variety of methods to reach individuals, communities, and the public-at-large in an ongoing effort to circulate Lextran-related information. These tools are used, along with enhanced efforts like community events and Lextran-hosted public meetings, to engage and solicit feedback when a major service decision or fare change is proposed. Community notification will occur no less than two weeks before the first public meeting. Lextran encourages the community to comment on proposed service decisions in the following ways:

- Attend a public meeting
- Submit a comment card via Lextran's Customer Service Window
- Submit a comment via email at info@lextran.com
- Leave a voicemail on a dedicated feedback line
- Comment or message via social media channels (Facebook, Twitter, and Instagram)

Other mechanisms for commenting may be utilized, if necessary, to gain a more complete overview of the public's opinion on proposed items. These may include onboard surveys, phone surveys, or other methods identified as appropriate.

Strategies to provide notice of meetings or upcoming public comment periods are intentionally broad to increase the reach of Lextran's messaging. Public communication strategies are as follows:

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- Posts on Lextran's social media outlets including Facebook (facebook.com/lextran),
 Twitter (@Lextran), and Instagram(@_Lextran). These platforms provide continuous updates and allow for direct, ongoing public engagement.
- Lextran's website, <u>www.lextran.com</u>, which sources Google Translate to allow members
 of LEP populations to access information in the same format as the general population.
- Printed passenger messaging posted onboard all Lextran buses.
- Digital announcements (audio and text scroll) may also be used onboard Lextran buses if space is available in English and in Spanish.
- Use of digital signage at the Lextran Transit Center in English and Spanish.
- Communications with local elected officials.
- Communications with community-based organizations and/or special interest groups such as the Mayor's Commission for People with Disabilities, Senior Services Commission, and so forth.
- Lextran will livestream meetings and post video recordings, allowing community
 members unable to attend meetings to ask questions in real time and provide the
 information with questions and answers for others to view at their convenience. In the
 event that there are multiple sessions of meetings covering the same topic, Lextran will
 livestream at least one of the sessions. Videos will be saved and maintained for
 continued access for those unable to attend meetings to ask questions and access
 information

PUBLIC MEETINGS FOR PROPOSED FARE INCREASES AND MAJOR SERVICE CHANGES

For fare increases and major service changes, Lextran holds public meetings with the intent of gathering the broadest public comments about proposed changes. At a minimum, two public meetings are held, with at least a two-week advance notice when major service or fare changes are proposed. Every effort is made to hold public meetings at locations impacted by the proposed changes and at a variety of times to best accommodate the public. Public meetings in the event of major service changes or fare increases vary in format. Lextran strategically formats public meetings based on the size of the audience and the magnitude of the proposed changes.

All Lextran public meetings for major service changes and fare increases will meet the following criteria:

• Lextran staff will be available to explain and review all proposed changes and engage the public in questions and feedback.

- All public comments will be captured for the record, either electronically or through written transcript.
- Meeting materials will be available in ADA-compliant formats, such as Braille or audiorecording, or translated into additional languages upon request, with at least one week in advance of the meeting.
- An interpreter will be available at public meetings, upon request, with at least one week in advance of the meeting.
- Lextran will schedule public meetings in ADA-accessible locations in proximity to the affected Lextran service area(s).

Major service changes are defined as changes that impact 25 percent or more of the service miles or hours on any route. More information can be found below in the chapter titled "Requirement to Evaluate Service and Fare Changes".

CONSIDERATION OF PUBLIC COMMENTS

All comments, both positive and negative, concerning fare increases and major service changes received through the public participation process will be compiled and summarized by the Planning, Technology & Community Relations Department and provided to the Director of Planning, Technology & Community Relations and the General Manager for review. After a review of public comments, the proposed changes may be revised. Any changes made based on public comments will be itemized.

Following the review of comments and revision of changes (if necessary), a summary report will be provided to the General Manager and Board of Directors for discussion and consideration. All summaries of the public participation process will faithfully represent both positive and negative comments. All public comments will be available, unedited, for review by the Lextran Board of Directors, the General Manager, and the public.

RESPONSIBILITIES

The primary responsibility for the public participation process for fare increases and major service changes rests with Lextran's Director of Planning, Technology & Community Relations (service changes and public participation) and Lextran's General Manager (fare increases), assisted by administrative staff.

For service changes, the Planning, Technology & Community Relations Department will:

- Develop plans and make decisions concerning proposed changes.
- Conduct equity analyses as appropriate, including disparate impact and disproportionate burden analyses.
- Convene the public participation team to assist in the solicitation of public comments.

- Attend and participate in public meetings regarding proposed service changes.
- · Review comments.
- Revise the major service change proposals based on public comments, if appropriate.
- Communicate the results to the General Manager for consideration and submission to the Board of Directors.

For fare increases, the General Manager will:

- Under the direction of the Board of Directors, work with Lextran's Management Team to make plans and decisions concerning proposed fare increases.
- Convene the public participation team to assist in the solicitation of public comments.
- Attend and participate in all public meetings regarding proposed fare increases.
- Review comments and revise the proposed fare increase based on public comments, if appropriate.
- Communicate the results to the Lextran Board of Directors for consideration and approval.
- Communicate the information to the Lexington-Fayette Urban County Council.

The Planning, Technology & Community Relations Department will:

- Make all arrangements for the public meetings.
- Determine the best format for the public meeting to elicit the broadest public participation.
- Maintain all documentation related to the public participation process.
- Use the communications and outreach methods outlined above, including onboard bus announcements and Lextran website notices, to notify the public of all public meetings and proposed service changes or fare increases.
- Prepare a fact sheet to be used with the public, employees, and media concerning the proposed change.
- Create accessible formats or translated materials and/or retain interpreters, if requested at least one week in advance.
- Arrange for the official record of the meeting (digital electronic recording or note-taker), including sign-in sheets.
- Attend all public meetings.
- Summarize and compile all public comments received at public meetings and the various other engagement activities.

SUMMARY OF RECENT PUBLIC INVOLVEMENT AND OUTREACH EFFORTS

Since the 2019 Title VI Program Plan update, Lextran has proposed 19 service improvements and zero fare increases. There were no proposed major service changes. A total of seven public meetings were held throughout the community and in areas with low-income and minority populations. Approximately 39 people attended the meetings hosted in local libraries, and Lextran's administrative offices. Locations were chosen based on low-income, minority population, access to transit, and accessibility for individuals with disabilities.

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Meeting Date	Time	Location	Description	Attendees	Virtual Engagement
03.31.21	2 p.m.	Live Stream Only – Facebook Live	May 2021 Service Improvements	-	Reach - 367
09.29.21	11 a.m.	Virtual Only – Webex	5310 Service Gaps	4	-
09.30.21	6 p.m.	Virtual Only – Webex	5310 Service Gaps	3	-
03.09.22	2 p.m.	Douglass Park Shelter	Comprehensive Operations Analysis Feedback	4	-
03.09.22	6 p.m.	Lextran Administrative Office + Live Stream	Comprehensive Operations Analysis Feedback	11	Reach - 243
03.10.22	10 a.m.	Gainesway Community Center	Comprehensive Operations Analysis Feedback	3	-
03.10.22	3 p.m.	Village Branch Library	Comprehensive Operations Analysis Feedback	14	-

Table 3: Public Meetings 2019-2022

^{**} A stand-alone website was created for public engagement for the Comprehensive Operations Analysis in March 2022. This website had 635 views from February 23 to April 1, 2022.

REQUIREMENT TO PROVIDE MEANINGFUL ACCESS TO LIMITED ENGLISH PROFICIENCY PERSONS

Under this Title VI Program Plan, limited English proficient (LEP) persons are defined as individuals for whom English is not their primary language and who are limited in their ability to read, write, speak, or understand English. In Lexington-Fayette County, Kentucky, about five percent of the population greater than five years old speak English less than "very well" according to the 2020 American Community Survey 5-Year Estimates. Citizenship does not determine LEP status, as English fluency is not required for citizenship in the United States. Access to services under Title VI applies to United States citizens, documented non-citizens, and undocumented non-citizens.

The basis for LEP falls under the Civil Rights Act of 1964 and Executive Order 13166, signed into effect by the President on August 11, 2000. Under the Civil Rights Act of 1964, failure to ensure that LEP individuals can participate in federally assisted programs may constitute discrimination based on national origin under Title VI. Executive Order 13166 clarified requirements under Title VI and required that public agencies implement a system through which LEP individuals can access federally funded services.

Lextran follows the Department of Transportation's (DOT) *Policy Guidance Concerning Recipient's Responsibilities to Limited English Proficient (LEP) Persons* (Federal Register: December 14, 2005, Volume 70, Number 239) in ensuring meaningful access to transit service and programs by LEP persons. As such, the following components of DOT's LEP policy quidance are detailed here:

- Four Factor Analysis
- Language Access Plan (LAP)
- Channels for Language Assistance

FOUR FACTOR ANALYSIS

The DOT's Policy Guidance Concerning Recipient's Responsibilities to Limited English Proficient Persons (2005) set forth a four-factor analysis as a component of an LEP program. The four factors are:

- 1. The number or proportion of LEP persons eligible to be served or likely to be encountered by a program, activity, or service of the recipient;
- 2. The frequency with which the LEP persons come in contact with the program;
- 3. The nature and importance of the program, activity, or service provided by the recipient to peoples' lives; and,

4. The resources available to the recipient for LEP outreach, as well as the costs associated with that outreach.

NUMBER OF LEP PERSONS ELIGIBLE TO BE SERVED OR LIKELY ENCOUNTERED BY LEXTRAN

The 2020 American Community Survey estimated the population of Fayette County five years of age and older as 302,721. About 5.4 percent, or 16,246 people, speak English less than "very well." Assuming that Lextran will not encounter the entirety of the population five years and older who speak English less than "very well", a reasonable and plausible estimate of 15,000 LEP people are eligible to be served or likely to be encountered by Lextran.

Fayette County, Kentucky 2016-2020	Estimate	Percent
Population 5 years and over	302,721	100%
Speaks English only	261,755	86.5%
Speaks English "very well"	24,720	8.2%
Speaks English less than "very well"	16,246	5.4%

Table 4: English Speaking Proficiency in Lexington-Fayette County (American Community Survey 2020)

THE FREQUENCY WITH WHICH THE LEP PERSONS COME IN CONTACT WITH THE PROGRAM

Lextran commissioned the ETC Institute to conduct surveys of current riders in 2021, which showed about two percent of Lextran riders who speak a language other than English at home responded "less than very well" when asked about their English proficiency. There are two key points of potential interaction between LEP persons and Lextran: through the delivery of transit service and in a customer service setting.

In the delivery of transit service, LEP persons can encounter Lextran during normal operating hours, seven days per week. Lextran's customer service is open Monday through Friday from 6:00 a.m. to 6:00 p.m., and Saturday from 8:00 a.m. to 4:00 p.m. at the Transit Center. Online access is available any time for customer feedback, pass purchasing, and route and schedule information.

THE NATURE AND IMPORTANCE OF THE PROGRAM, ACTIVITY OR SERVICE PROVIDED BY THE RECIPIENT TO PEOPLES' LIVES

Many people in Lexington and beyond rely on the service that Lextran provides to access quality of life activities on a daily basis. Typical use of Lextran's fixed-route service includes commuting to and from work, access to universities and colleges, non-emergency medical trips, recreation, and so forth. About 43.5 percent of Lextran's riders, and 52.3 percent of non-student riders, use the service at least five days per week (ETC 2021), indicating the high importance of Lextran's service to the community.

RESOURCES AVAILABLE AND COST

Lextran supports this LEP plan through financial and staff resources. Financial resources are available for document translation and phone and live interpretation services. Lextran maintains these services on contract. On-demand phone interpretation is available through Customer Service Representatives, Transportation Supervisors, Community Relations, and administrative staff for use in real-time as needed. In-person interpretation is available and should be scheduled no later than two (2) days in advance of when it is needed. Lextran staff are trained to ensure LEP policies and procedures are followed. Further resources are considered upon discovery that additional measures are needed to provide equitable service to LEP customers.

LIMITED ENGLISH PROFICIENCY PLAN

IDENTIFYING LEP INDIVIDUALS WHO NEED LANGUAGE ASSISTANCE

Lextran estimates that 15,000 LEP individuals are eligible to be served or might come in contact with our fixed-route service, in accordance with the four-factor analysis. Lextran adheres to the Department of Justice's Safe Harbor Provision that stipulates written translation of vital documents is required for each eligible LEP language group that constitutes five percent, or 1,000 persons, whichever is less that Lextran might encounter in service. Spanish speakers make up nearly half of the people in Lexington who speak English less than "very well." Chinese was the second largest population of people who speak English less than "very well" in Lexington, consisting of about 1,605 people. Vital documents are, therefore, translated into both Spanish and Chinese.

Language	People who speak English less than "very well"	Percent of total population
Spanish	7,790	2.57%
Chinese	1,605	0.53%
French, Haitian, or Cajun	789	0.26%
Arabic	640	0.21%
Korean	446	0.15%
Other Languages	4,976	1.64%
Total	16,246	5.37%

Table 5: Languages of Persons who Speak English Less than "very well" (American Community Survey 2020)

Lextran monitors LEP persons through customer service and satisfaction surveys conducted triennially. The most recent survey that was conducted by the ETC Institute in 2021 found that roughly 90 percent of riders speak English at home.

LANGUAGE ASSITANCE MEASURES

Assistance to LEP customers is provided through various methods on board a bus, in a customer service setting, and through translation of vital documents.

Lextran buses are equipped with voice enunciators and light-emitting diode (LED) signage that can provide audio and visual information in both English and Spanish. For initial interaction with LEP passengers, Lextran coach operators carry Language Identification Guides, as well as radios with access to central dispatch and can request transportation supervisor support for language-based assistance.

For face-to-face customer service, Lextran's customer service staff are equipped with a Language Identification Guide for initial interactions with LEP customers. Lextran's customer service staff have access to telephone-based translation services through Access Language Solutions. Online customer service through www.lextran.com can be conducted in multiple languages through the Google Translate web extension, configured as a pull-down menu on Lextran's website.

Lextran translates vital documents into Spanish and Chinese. Vital documents are posted in public areas throughout Lextran's administrative offices and the Transit Center and are available online via Lextran's website. Upon request, Lextran will make a reasonable effort to translate any document into any language. The Title VI Complaint Form is available on Lextran's website in English, Spanish, and Chinese.

TRAINING STAFF

Lextran provides LEP training to both coach operators and customer service staff through the Training Program housed in the Risk Management Department. The Planning, Technology & Community Relations Department contributes to the LEP curriculum and provides refresher training for customer service. LEP training for coach operators and customer service staff is conducted with each new hire and during annual refresher training.

Transportation dispatchers and roadside transportation supervisors are briefed on best practices and procedures for LEP customer interaction during regularly occurring training.

PROVIDING NOTICE TO LEP PERSONS

Lextran informs LEP persons about the availability of language-based assistance through various media. Notices are posted on each bus, in Spanish and Chinese, that indicate how to request LEP services. Notifications are on display throughout Lextran's Transit Center that provide information on how to request LEP services. LEP assistance placards are found on the customer service window at the Transit Center.

MONITORING AND UPDATING THE LEP PLAN

Lextran will routinely update this LEP plan to ensure effective engagement and equitable service to LEP customers. Each encounter between Lextran coach operators and LEP customers will be documented through daily operations reports. Requests for language services, such as translation of documents or other language assistance will also be recorded and analyzed for future improvement of this LEP plan. Use of Lextran's third-party translation service will be collected, analyzed, and adjusted as needed.

CHANNELS FOR LANGUAGE ASSISTANCE

Customers needing language assistance can contact Lextran through three primary channels: through customer service, online through Lextran's website, and directly through Lextran's Title VI Coordinator.

CUSTOMER SERVICE

Lextran's downtown Transit Center is located at 150 E Vine Street in Lexington. Currently, customer service staff are available at the Transit Center 6 days per week, from 6:00 a.m. to 6:00 p.m. Monday through Friday and from 8:00 a.m. to 4:00 p.m. on Saturday. Customers can reach a customer service representative at (859) 253-4636.

Lextran's administrative offices are located at 200 W. Loudon Avenue in Lexington and are open from Monday through Friday, 8:00 a.m. to 5:00 p.m.

WEBSITE

Information about Lextran's Title VI Program Plan and instructions for how to request further assistance can be found at www.lextran.com/civil-rights. Title VI complaints can be emailed to title.vi.complaint@lextran.com for prompt assistance.

MINORITY REPRESENTATION ON PLANNING AND ADVISORY BODIES

There are no currently active transit-related, non-elected planning boards, advisory councils or committees, or similar committees that are selected by Lextran. For the duration of this Title VI Program Plan, Lextran shall not deny a person the opportunity to participate on a planning or advisory body on the grounds of race, color, or national origin.

PROVIDING ASSISTANCE TO AND MONITORING SUBRECIPIENTS

Lextran does not have subrecipients that meet the reporting requirements of Title VI. If and when Lextran does, Title VI requirements will be included in the contract language concerning compliance, operations, monitoring, and reporting.

DETERMINATION OF SITE OR LOCATION OF FACILITIES

There have been no eligible site or location of facilities relevant to Title 49 CFR Section 21.9(b)(3) for the triannual period prior to this Title VI Program Plan. There are no planned facilities projects for the future duration of this Title VI Program Plan. If an eligible facilities project is initiated, Lextran will complete a Title VI equity analysis during the planning stages of any relevant project; give attention to other facilities with similar impacts in the area to determine cumulative adverse impacts; and determine the disparate impact on the basis of race, color, or national origin of the facility.

REQUIREMENT TO PROVIDE ADDITIONAL INFORMATION UPON REQUEST

Lextran agrees to provide additional information upon request to fulfil this requirement.

REQUIREMENT TO SET SYSTEM SERVICE STANDARDS AND POLICIES

Lextran has developed service standards that guide the planning and operation of fixed-route service in Lexington-Fayette County. The fixed-route system was designed and is maintained with the following broad guidelines:

- Routes shall be separated into functional categories to guide level of service and to match the route schedule with contextual land uses.
- When possible, routes will be bi-directional in nature and will avoid large one-way loops.
- Travel times and transfers will be considered between major origins and destinations.

Individual routes in Lextran's system are governed and monitored as one of three categories: core routes, circulator routes, and limited-service routes. Each category of route shares similar operating characteristics and was planned to serve specific needs. Core routes originate from Lextran's central downtown Transit Center and travel outward to suburban Lexington. Core routes are radial in nature and operate seven days per week. Circulator routes do not serve the Transit Center and are typically bi-directional loops in areas of high population and commercial density. Limited-service routes fill the gaps created by Lexington's hub-and-spoke transportation network. Limited-service routes are typically less frequent and are scheduled specifically to the attractions and destinations on each route. Lextran defines its service area as one-quarter of a mile from a fixed-route.

SERVICE STANDARDS

VEHICLE LOADS

Loading standards for vehicles ensure that most passengers will have a seat for the majority of their trip. Load factors are calculated by dividing the maximum load by the number of seats

on the vehicle. Lextran routes should average no more than a load factor of 1.2 during weekday peak periods and should average no more than a load factor of 1.0 during all other periods. Individual trips can exceed loading standards due to irregularly high demand. Load factors on individual trips should not exceed 1.2 for intervals greater than 10 minutes.

	Passenger Capacities						
Vehicle Type	Seated	Standing	Total	Maximum Load Factor			
Cutaway	14	0	14	1.00			
29' Standard Bus	18	12	30	1.67			
29' Low Floor	28	25	53	1.89			
35' Low Floor	32	28	60	1.88			
40' Standard Bus	40	35	75	1.88			
40' Low Floor	40	35	75	1.88			

Table 6: Passenger Capacity by Vehicle Type

VEHICLE HEADWAY

Route headways are determined based on demand and operational capacity. Lextran aims for 35-minute headways during peak period and 70-minute headways during non-peak periods for core routes. Headways for circulator routes are tailored to the time-of-year and location of the specific route. Headways on circulator routes near the University of Kentucky campus circulate every 7-10 minutes during the fall and spring semesters, depending on the university's academic calendar. Limited-service routes range in headways from 35-minutes during peak periods to 70-minutes during non-peak service. Lextran aims to have no longer than 70-minute headways on any route during any day of the week.

ON-TIME PERFORMANCE

On-time performance is defined as an arrival no more than seven minutes late and a departure no more than one minute early. Lextran continuously monitors on-time performance and system results are published and posted as part of monthly performance reports covering all aspects of operations. For all functional route classifications, routes with on-time performance greater than 90 percent are considered in good standing. Increased operational analysis and observation will be conducted for routes that consistently fall below 80 percent on-time performance. Lextran's long-term goal is for all routes to be above 95 percent on-time performance.

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Category	Percent On-Time
Good	Greater than 90 percent
Satisfactory	Between 80 and 90 percent
Unsatisfactory	Less than 80 percent

Table 7: On-Time Performance Standards

SERVICE AVAILABILITY

Lextran operates routes primarily along major and minor arterials with some deviation along residential collector streets that are suitable for operation. Bus routing on limited-access highways is kept to a minimum and only occurs where no other feasible alternative exists. Lextran service coverage is defined as the area within one-fourth of a mile of each bus stop. To the extent feasible, Lextran serves all major employers, hospitals, schools, and public housing within the Lexington urban area.

HOURS OF OPERATION

The hours of operation are based on demand and relate to the route's function. The maximum span of service is from 5:00 a.m. to 12:30 a.m. on weekdays and Saturdays, and from 5:00 a.m. to 9:30 p.m. on Sundays.

SERVICE LEVELS

Service levels are defined as peak service and off-peak service. Peak service is generally between the hours of 6:00 a.m. and 9:00 a.m., and between 3:00 p.m. and 6:00 p.m. Off-peak service is provided at all other times including the midday period between 9:00 a.m. and 3:00 p.m. and in the evenings and weekends. While every effort is made to provide feasible coverage during off-peak periods, Lextran reserves the right to reduce service and routes due to ridership typically being lower during off-peak periods.

SERVICE POLICIES

PASSENGER STOPS

Lextran formally designates bus stops with signs to provide a safe environment for passenger boarding and alighting. Bus stops are located by the Planning, Technology & Community Relations Department and the Risk Management Department and are installed by the Maintenance Department. Bus stops are located and installed following all local ordinances, state laws, and federal laws. The spacing of bus stops is roughly 0.2 miles apart, with consideration of contextual land-use and pedestrian infrastructure.

PASSENGER AMENITIES

Bus stops with more than 25 boarding passengers per day will be identified as a potential location for a bus shelter. Bus stops with between 15 and 25 passengers per day will be identified as potential locations for passenger benches. Waste receptacles are included with shelters and benches. Passenger amenities will be considered at all major transfer locations.

Location and provision of passenger amenities is subject to funding availability and right-ofway considerations. Lextran will, to every extent feasible, provide passenger amenities at all locations that satisfy the above criteria.

VEHICLE ASSIGNMENT

Lextran assigns buses daily on a rotating basis so that buses are assigned to routes evenly. The following operational limitations guide bus assignments on certain routes:

- 40' buses are required on the following routes due to load capacity:
 - Route 3 Tates Creek
 - Route 5 Nicholasville Road
 - Route 6 North Broadway
 - Route 7 North Limestone
 - Route 8 Versailles Road
 - Route 10 Hamburg Pavilion
 - o Route 14 UK Blue
 - o Route 14 UK White
 - o Route 15 Red Mile
- Route 2 Georgetown Road requires a 35' bus because of maneuverability on the route.
- Fast-charge electric buses are assigned to routes that allow for the maximum number of electric vehicles in service while accommodating charging requirements with minimal impact on operations.

REQUIREMENT TO COLLECT AND REPORT DEMOGRAPHIC DATA

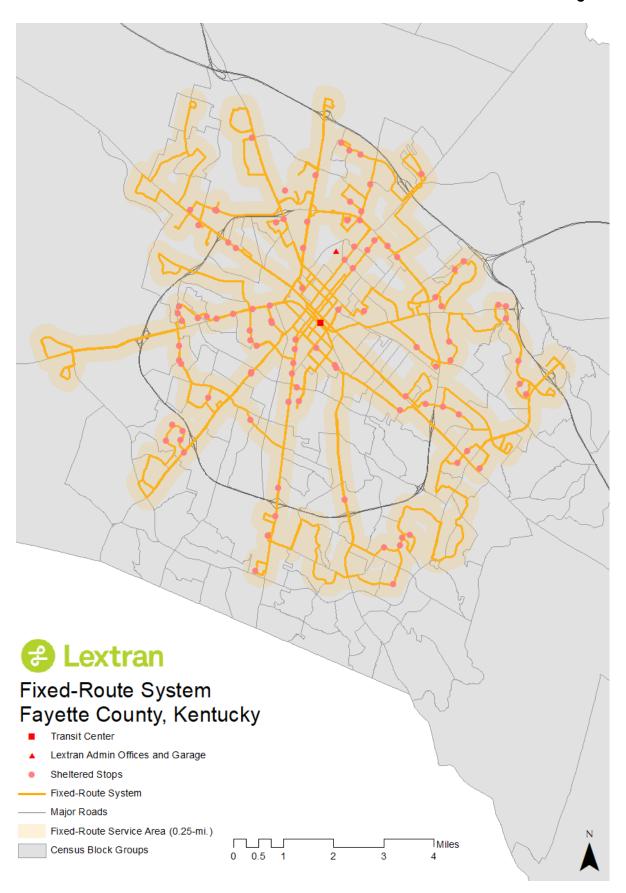
DEMOGRAPHIC AND SERVICE PROFILE MAPS

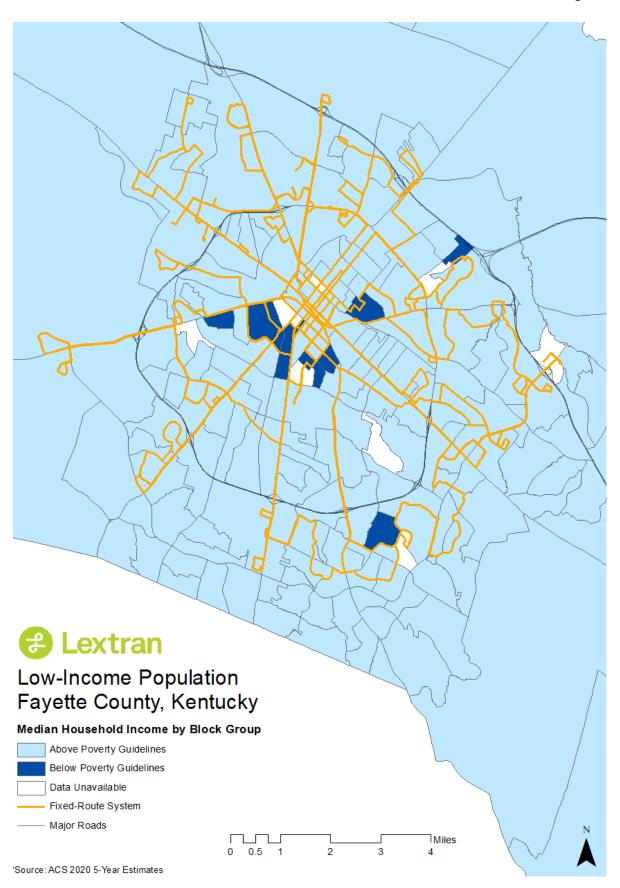
As a fixed-route operator with more than 50 vehicles in peak service and greater than 200,000 people in Lexington-Fayette County, Lextran adheres to the requirement to collect and report demographic data. Lextran will prepare demographic and service profile maps and charts after

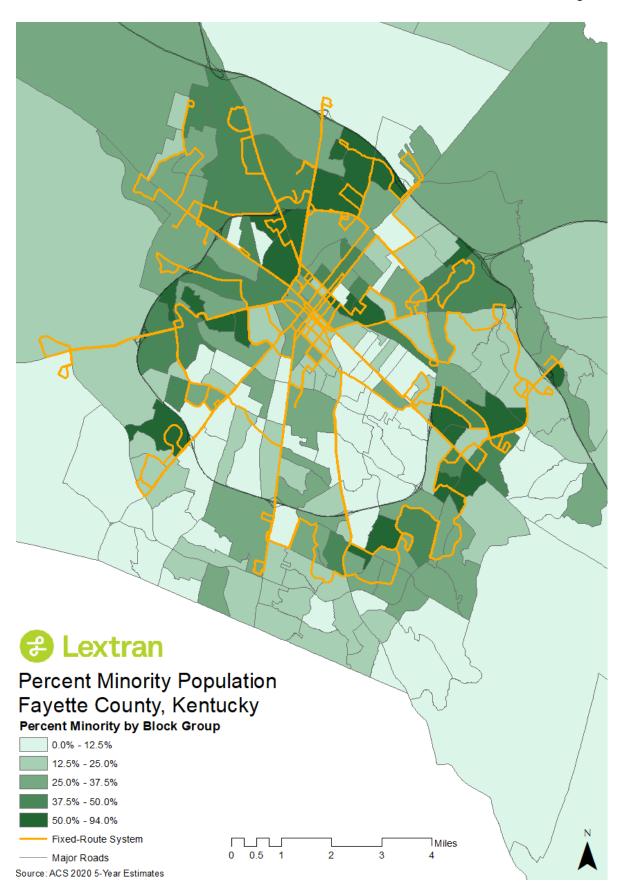
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each decennial census and prior to any proposed service reductions or eliminations. As an example, a base map of Lextran's service area, transit facilities, and major activity centers is included below. Maps of Lexington-Fayette County's minority and low-income populations are also included. All analyses were conducted using geographic information systems software and data from the 2020 American Community Survey.

ETC Institute was commissioned by Lextran in 2021 to conduct an on-board survey as part of a comprehensive operations analysis. The full comprehensive operations analysis report, including findings from ETC Institute's survey, can be found on Lextran's website at https://lextran.com/coa/. In total, ETC Institute collected 1,276 useable surveys across various routes and times of day.







DEMOGRAPHIC RIDERSHIP AND TRAVEL PATTERNS

Demographic ridership and travel pattern data was also collected by ETC Institute. About 36 percent of the survey responses came from African Americans and 51 percent from white/Caucasians, which combined accounted for roughly 87 percent of the survey.

Survey Responses by Race/Ethnicity

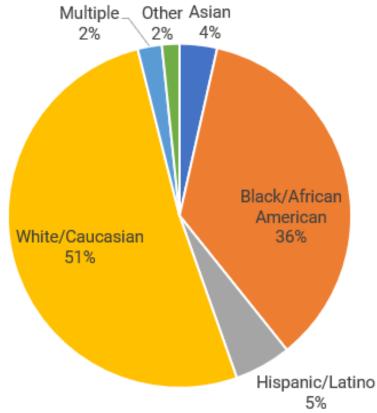


Figure 1: Demographic Ridership (ETC Institute 2021)

The majority of Lextran riders use the fixed-route service for commuting to and from work. More than half of minority and non-minority riders cited work as their primary trip purpose. Trip purposes were roughly equivalent between minority and non-minority passengers with the exception of trips to school/college, where the survey found a larger share of non-minority passengers.

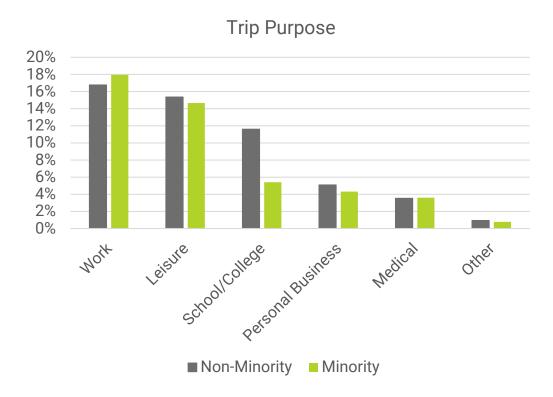


Figure 2: Trip Purpose (ETC Institute 2021)

Nearly half of survey respondents rode Lextran five or more days per week. Non-minority and minority passengers rode Lextran at roughly equivalent frequency. Non-minorities rode Lextran slightly more frequently than minorities at 3-4 days a week, 5 days a week, and 6-7 days a week.

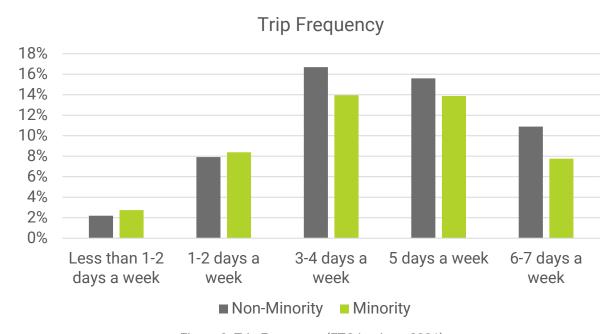


Figure 3: Trip Frequency (ETC Institute 2021)

REQUIREMENT TO MONITOR TRANSIT SERVICE

ROUTE MONITORING PROGRAM

Lextran regularly evaluates the performance of individual routes by route functional classifications. Route performance includes ridership as well as more detailed measures of efficiency and effectiveness. Particular attention is paid to the number of passengers per hour, the number of passengers per mile, the farebox recovery ratio, and the net cost per passenger. Routes that consistently score as unsatisfactory will be further evaluated for ways to improve operational efficiency and effectiveness.

Metric	Route Functional Classification				
Passengers per Revenue Hour	Core	Circulator	Limited		
Good	More than 22	More than 15	More than 10		
Satisfactory	Between 11 - 22	Between 7 - 15	Between 4 - 10		
Unsatisfactory	Less than 11	Less than 7	Less than 4		
Passengers per Revenue Mile	Core	Circulator	Limited		
Good	More than 1.5	More than 1.2	More than 1		
Satisfactory	Between 0.7 - 1.5	Between 0.4 - 1.2	Between 0.3 - 1		
Unsatisfactory	Less than 0.7	Less than 0.4	Less than 0.3		
Farebox Recovery Ratio	Core	Circulator	Limited		
Good	More than 15%	More than 10%	More than 8%		
Satisfactory	Between 11 - 15%	Between 4 - 10%	Between 4 - 8%		
Unsatisfactory	Less than 11%	Less than 4%	Less than 4%		
Net Cost per Passenger	Core	Circulator	Limited		
Good	Below Average	Below Average	Below Average		
Satisfactory	Equal to or Above	Equal to or Above	Equal to or Above		
Unsatisfactory	1 Std. Dev. Above	1 Std. Dev. Above	1 Std. Dev. Above		

Table 8: Lextran Service Standards by Route Functional Classification

System and route monitoring are conducted monthly and included in Lextran's Board of Directors meeting packets, which are available publicly at www.lextran.com, Figure 4 is an example.

LEXTRAN MONTHLY PERFORMANCE REPORT - MAY 2022

We serve people and our community with mobility solutions.



Performance Indicator	Fi	xed Route Sys	stem	Paratransit (Wheels)			
System Production	This Month	FY22 YTD	FY21 YTD	This Month	FY22 YTD	FY21 YTD	
Total Ridership	198,910	2,534,807	2,224,093	15,346	158,863	145,148	
Weekday Ridership	166,014	2,194,177	1,874,964	12,480	133,256	121,870	
Saturday Ridership	15,652	190,282	187,348	1,214	13,613	13,191	
Sunday Ridership	14,813	137,843	144,633	1,352	10,849	8,981	
Holiday Ridership	2,431	12,505	17,148	300	1,145	1,106	
Total Revenue Miles	143,299	1,646,887	1,685,170	102,525	1,102,146	1,076,057	
Total Revenue Hours	15,024	180,360	177,690	7,675	85,342	87,227	
Trips per Mile	1.39	1.54	1.32	0.15	0.14	0.13	
Trips per Hour	13.24	14.05	12.52	2.00	1.86	1.66	

DELIVER A HIGH-QUALITY PRODUCT



Performance Indicator	Fix	ed Route Syste	m	Paratransit (Wheels)		
Service Quality	This Month	FY22 YTD	FY21 YTD	This Month	FY22 YTD	FY21 YTD
On-Time Performance	90.00%	89.90%	93.80%	68.66%	77.62%	94.08%
Farebox Recovery	6.04%	4.73%	1.56%	N/A	N/A	N/A
Operating Expenses	\$1,515,943	\$18,771,278	\$18,539,757	\$376,362	\$3,177,671	\$4,055,178
Per Mile	\$4.07	\$3.63	\$3.40	N/A	N/A	N/A
Per Hour	\$62.08	\$70.88	\$72.61	N/A	N/A	N/A
Customer Service	This Month	FY22 YTD	FY21 YTD	This Month	FY22 YTD	FY21 YTD
Customer Feedback Totals per 100k Trips	22.12	23.63	21.09	188.97	181.29	169.48
Commendations	3.52	2.45	0.99	19.55	11.33	15.16
Discourtesy	2.51	5.48	5.98	45.61	64.84	62.69
Late or Early	2.01	2.09	1.39	65.16	36.51	6.20
Safety	4.02	2.96	3.64	52.13	65.47	84.74
Passed Boarding	4.52	5.84	5.08	0.00	0.00	0.00
Information and Service Requests	1.01	1.74	1.84	0.00	0.00	0.00
Other	4.52	3.08	2.16	6.52	3.15	0.69
Call Length	1:12	1:11	1:10	1:20	1:19	1:14
Time to Abandon	0:57	1:01	1:10	0:36	0:51	0:33

Figure 4: Example Performance Report

REQUIREMENT TO EVALUATE SERVICE AND FARE CHANGES

All proposed service changes are subject to equity analyses. Lextran conducts equity analyses on service change ideas to help guide those ideas into becoming proposed service changes. When proposed service changes are deemed significant enough to be major service changes, the major service change policy goes into effect.

MAJOR SERVICE CHANGE POLICY

Any service change that impacts 25 percent of the revenue-service miles or hours of a route is defined as a major service change. A proposed major service change requires a service equity analysis, including a disparate impact analysis and a disproportionate burden analysis.

Any proposed fare increase is considered a major service change and must also undergo a service equity analysis, including a disparate impact analysis and a disproportionate burden analysis.

DISPARATE IMPACT POLICY

Any and all proposed major service changes must include a disparate impact analysis. A disparate impact analysis determines whether members of a race, color, or national origin are affected more than members of another race, color, or national origin. A disparate impact occurs when a major service change impacts a minority population more than plus or minus 20 percent of the non-minority population.

DISPROPORTIONATE BURDEN POLICY

Any and all proposed major service changes must include a disproportionate burden analysis. A disproportionate burden analysis determines whether members of a low-income group are affected more than the rest of the population. A disproportionate burden occurs when a major service change impacts a low-income group more than plus or minus 20 percent of the non-low-income population.

FINDING A DISPARATE IMPACT OR DISPROPORTIONATE BURDEN

It is Lextran's policy to avoid, minimize, and mitigate any service changes that are found to be in violation of the disparate impact or disproportionate burden policies. Any proposed service change that violates the disparate impact or disproportionate burden policies will be revised and reevaluated to determine equitable alternatives. Lextran may proceed with a major service change that causes a disparate impact or disproportionate burden if there is substantial legitimate justification for the proposed service change and there are no alternatives that would decrease the disparate impact or disproportionate burden while accomplishing the goals of the service change.

CONDUCTING A DISPARATE IMPACT OR DISPROPORTIONATE BURDEN ANALYSIS

To determine a disparate impact or disproportionate burden, Lextran will follow guidelines set forth in FTA Circular 4702.1B using data from the United States Census Bureau and ridership data. Data analysis will be conducted in a geographic information systems platform and reported through maps and tables.

DEFINITIONS OF MINORITY POPULATIONS

For the purposes of disparate impact and disproportionate burden, Lextran follows the FTA Circular 4702.1B in defining minority populations. Low-income populations follow the poverty guidelines set forth by the Department of Health and Human Services (DHHS).

SERVICE EXPANSION POLICY

Expansion of the Lextran fixed-route system can stem from the following:

- Lextran Comprehensive Operations Analysis
- Lexington Area Metropolitan Planning Organization Long Range Transportation Plan
- Requests for service request
- New generator locations, origins, and destinations

ON-GOING EVALUATION

In addition to the monthly review of individual routes, an annual comprehensive system review is conducted to identify trends in route performance. Routes that perform exceptionally or poorly are reviewed in depth to determine action items to be considered that might include route expansion, consolidation, or alteration. Other actions can be taken to improve an underperforming route, such as increased and targeted marketing or minor service tweaks.

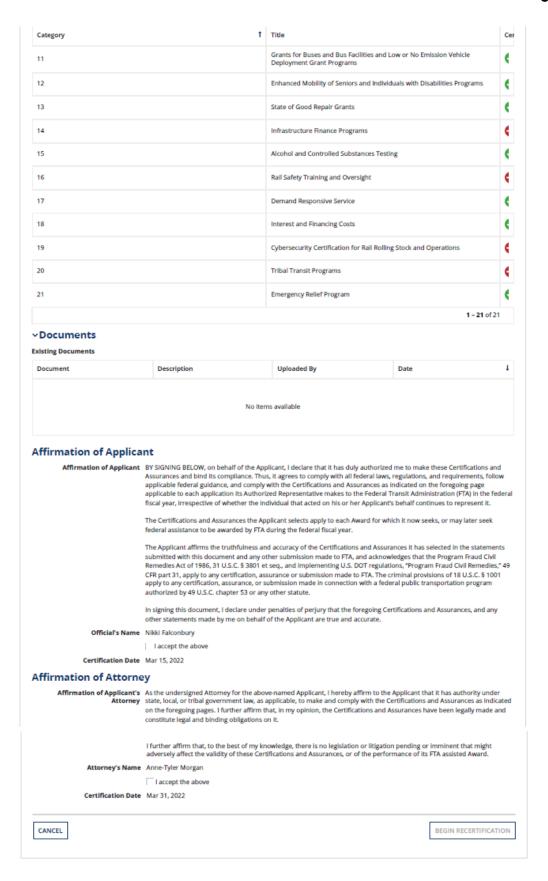
APPENDIX A - BOARD RESOLUTION APPROVING THE TITLE VI PROGRAM PLAN

APPENDIX B - CERTIFICATIONS AND ASSURANCES

TRANSIT AUTHORITY OF LEXINGTON, FAYETTE COUNTY | LEXINGTON LEXTRAN | 1104

Summary Applications/Awards TrAMS Users Locations Designated Recipient Certifications & Assurances | FY 2022 C&A Affirmations **Recipient Details** Recipient ID Recipient Name 1104 TRANSIT AUTHORITY OF LEXINGTON, FAYETTE COUNTY Certification and Assurance Information Fiscal Year 2022 Original Certification Date 3/31/2022 Assigned Date 2/3/2022 Latest Certification Date 3/31/2022 Due Date 5/4/2022 **Published Certifications and Assurances** FTA CERTIFICATIONS AND ASSURANCES Public Transportation Agency Safety Plan (PTASP) Applicants and recipients of Section 5307 grants and rail transit agencies that are subject to the State Safety Oversight Program must certify to Category 2: Public Transportation Agency Safety Plans (PTASP). The deadline for certification was July 20, 2020, however, in light of the extraordinary challenges presented by the COVID-19 public health emergency, FTA issued a Notice of Enforcement Discretion for the PTASP regulation (49 CFR Part 673). FTA will refrain from taking enforcement action until July 21, 2021 for applicants and recipients unable to certify compliance with the PTASP regulation before July 20, 2021. While applicants and recipients are encouraged to certify compliance as soon as reasonably practicable under the current circumstances caused by the COVID-19 public health emergency, those who do not certify compliance until July 20, 2021 remain eligible for Chapter 53 grant funds. List of All Applicable Agencies PTASP Technical Assistance Center Certifications and Assurances Certification History Certification Date: 3/31/2022 | Official: Nikki Falconbury | Attorney: Anne-Tyler Morgan Category Cer 01 Certifications and Assurances Required of Every Applicant 02 Public Transportation Agency Safety Plans 03 Tax Liability and Felony Convictions 6 Lobbying ŧ 04 05 Private Sector Protections 06 Transit Asset Management Plan 07 Rolling Stock Buy America Reviews and Bus Testing 08 Urbanized Area Formula Grants Program Formula Grants for Rural Areas Fixed Guideway Capital Investment Grants and the Expedited Project 10 Delivery for Capital Investment Grants Pilot Program

Lextran _ID_1104 - Title VI Triennial Program Plan



APPENDIX C - TITLE VI COMPLAINT FORM-ENGLISH, SPANISH, AND CHINESE

		Lextran	Γitl	e VI Complaint	Fo	rm		
Section 1:				·				
Name:								
Address:								
Telephone (Home)				Telephone (Work)				
Telephone (Cell)								
Email:								
Accessible Format		Large Print	arge Print Audio					
Requirements		TDD	TDD Other					
Section II:								
Are you filing this compl	ehalf?		* Yes		No			
* If you answered "yes" t	to thi	s question go	to S	ection III.				
If not, please supply the whom you are complaini		and the relati	onsl	hip of the person for				
Please explain why you l	nave	filed for a thir	d pa	rty:	•			
Please confirm that you I	nave	obtained the p	erm	ission of the		* Yes		No
aggrieved party if you ar		_				ļ		
Section III:								
I believe the discriminati	on I	experienced w	as b	ased on (check all th	hat a	pply):		
Race		Color		National Origin				
Date of Alleged Discrimi	inatio	on (Month, Da	y, Y	rear):				
Explain as clearly as pos	sible	what happene	d an	nd why you believe y	you v	vere discri	mina	ited against.
Describe all person who								
discriminated against you					ıforn	nation of a	ny w	ritnesses. If more
space is needed, please u	se th	e back of this	forn	1.				
Section IV:								
Have you previously fil Section V:	ed a	Title VI comp	laın	t with this agency?		Yes	_	No
Name of agency complai	nt is	against:						
Contact person:								
Title:								
Telephone number:								
You may attach any writ	ten n	naterials or oth	ner in	nformation that you	thinl	c is relevar	it to	your complaint.
Signature and date require	d bel	ow						
Signature					-	Date		
Please submit this form in I	perso	n at the addres	s be	low, or mail this form	to:			
Loutran Title VI Coordinate	- 20	00 West Louder		nuo a Lovington VV 4	nene			

	Título	vi Lextran form	nulario	de recla	mación			
Sección 1:								
Nombre:								
Dirección:								
Teléfono (casa)				Teléfono	(trabajo)			
Teléfono (celular)					3 /			
Corro electrónico:								
Requisitos de formato		letras de imprenta				de audio		
accesible	Dispositivo de telecomunicaciones para sordos				01	tro		
Sección II:					•			
¿Es usted de presentación de la reclamación en su propio nombre						* Sí		No
* Si usted contestó "sí" a esta p	regunta ir	a sección iii						
si no es así, por favor proporcio			persona p	ara la que				
usted se representando:								
Por favor, explique por qué se l	nan presen	tado para un tercero						
	800							
por favor, confirme que ha obte	nido el pe	rmiso de la parte perju	idicada si	va a		* Sí		No
presentar en nombre de un terce	ero.	1999 1999 4300						'
Sección III:								
creo que la discriminación que	he experin							
Raza		Color		Origen N	acional			
Date of Alleged Discrimination	,	• • • • • • • • • • • • • • • • • • • •						
explicar lo más claramente posi								
han participado. incluir el nom	bre y la in	formación de contacto	de la pers	sona o pers	sonas que d	iscriminan	a usted si	se conoce así
como los nombres y la informa-	ción de co	ntacto de los testigos.	si se nece	sita más e	spacio, util	ice la parte	de atrás de	e este
formulario								
Sección IV:								
¿ha anteriormente ha presentade	o un título	vi denuncia con esta a	agencia			Sí		No
Sección V:								
Nombre del organismo denunci	a es contra	ı:						
persona de contacto:								
Título:								
número de teléfono:								
puede adjuntar cualquier materi	al escrito	o de otro tipo de infor	mación qu	e consider	e relevante	para su re	clamación :	y adjuntar
cualquier material escrito o de o	otro tipo de	e información que con	sidere rele	evante para	a su reclam	ación.		
Firma y fecha requerida a continu	ación							
Firma					-	Fecha		
-								
Por favor, envíe este formulario e	n persona e	en la dirección indicada	más abajo,	o este doc	umento por	correo a:		

37

Título vi Lextran coordinador • 109 West Loudon Avenida • Lexington Ky 40508

	Lextrar	第六篇申诉表		
第1部分:				
姓名:				
地址:				
电话(住家)		电话 (工作)		
电话 (手机)				
电子邮件:	•			
无障碍格式要求	大号字体		音频	
	听障设备 (TDD)		其他	
第2部分:				
您是否代表自己填写此	:项申诉?		*是	否
* 如果回答"是",请转到	到第3部分。			
若回答"否",请提供您	要申诉之人员的姓名及	及关系:		
请说明您为何要针对第	三方提出申诉:			
如果您是代表第三方提	出申诉,请确认您已经	经取得受害	*是	否
方的许可。			<u> </u>	-
第3部分:			·	
我认为我因下列原因而	遭到歧视(勾选所有)	适用项)		
种族	肤色	国籍		
声称遭到歧视的日期(年/月/日):			
尽量说清楚发生的情形	,以及您为何认为自己	己遭到歧视的原因。说	说明所有涉及的	力人员。包含歧视您
的人员的联系信息(如				
的背面填写内容。				
第4部分:				
您之前是否曾经向此机	机关提出过第六篇申诉	?	是	否
第5部分:				
对其提出申诉的机关名	称			
联系人:				
标题:				
电话号码:				
您可以附加您认为与所	申诉事项相关的任何书	方面材料或其他信息。		
需要在下面签名并标注日	期			
签名			日期	
法亲白牧业事前坦方石川	下抽机 动牧业丰单邮票	友 云:		

请亲自将此表单提交至以下地址,或将此表单邮寄至:

Lextran Title VI Coordinator • 200 West Loudon Avenue • Lexington KY 40508

APPENDIX D - PUBLIC PARTICIPATION FEEDBACK

- The language accessibility section could benefit from additional data input. GlobalLex indicates on their website that the most commonly spoken languages in Lexington (aside from English) are Spanish, Swahili, Arabic, Nepali, Japanese, French, Mandarin, Kinyarwanda, Korean, and Portuguese. Haitian Creole is nearly on this list, as it is represented in the American Community Survey list.
- A survey of ridership would demonstrate that there are languages needed that are not represented in the Title VI Plan.
- Reducing or eliminating fares would encourage riders and non-riders to view Lextran
 positively and as a community service that benefits our greater good. Also, \$1.00 is cost
 prohibitive to some people.
- Lextran should consider expanding service outside of the 9AM to 5PM commuters.
 More and more 9AM to 5PM workers are at home or on flexible schedules. However, 2nd and 3rd shift workers are still commuting to in-person jobs at warehouses and industrial sites.
- These questions were received as part of the public participation process:
 - o What ADA guidance or training do bus operators receive?
 - Have there been any issues with Customer Service in communicating with people who are deaf and rely on sign language?
 - What is the percentage of Chinese speakers in Lexington?
 - Do all buses have lifts to accommodate wheelchairs?
 - o Why does Lextran not put ads in the newspaper anymore?
 - o What is the biggest complaint that Lextran receives?
 - How often do service improvements occur?
 - o Do new riders of Lextran know where the administrative office is located?
 - o What amount of money does Lextran receive from state, local, and federal funds?
 - o Does Lextran make a profit?
 - o How does Lextran budget for unpredictable things such as fuel?
 - o When were there be captions on the bus for announcements?
 - o How can I make a public comment?

LEXTRAN DISADVANTAGED BUSINESS ENTERPRISE PROGRAM GOAL METHODOLOGY 2023 - 2025







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SUBPART C - GOALS, GOOD FAITH EFFORTS, AND COUNTING

Section 26.43 Set-asides or Quotas

Lextran does not and will not use quotas in the administration of this DBE program. Lextran will not set-aside contracts for DBEs except in limited and extreme circumstances when no other method could be reasonably expected to redress egregious instances of discrimination, as set forth in 49 CFR Part 26 § 26.43.

Section 26.45 Setting Overall Goals

Lextran's DBE goal for FY23, FY24, and FY25 is 2.3 percent of the federal financial assistance Lextran will award, excluding FTA funds used for the purchase of transit vehicles. During the next three federal fiscal years, Lextran anticipates awarding a total of \$14,838,600 in federal funds. To arrive at that goal, Lextran determined the relative availability of DBE firms in Kentucky, then adjusted the base figure using the anticipated federal assistance for each upcoming project.

Creating the list of anticipated projects over the next three years included defining each project as narrow as possible to encourage future DBE participation. There will be an opportunity for further refinement during the development of scopes of work and individual projects nested under upcoming procurements.

Lextran's preventive maintenance project accounts for more than \$2,700,000 of the anticipated federally assisted projects over the next three years. That program has been broken down into smaller projects to increase DBE participation. The following projects are included in the preventive maintenance project:

- HVAC and Plumbing Services
- Environmental Services
- Landscaping and Snow Removal
- Sprinklers, Fire extinguishers, and Emergency Lighting
- Pest Control
- Tire Lease
- Overhead Door Services
- Uniform Rental for Maintenance
- Electric Motors
- Fasteners and Other Shop Supplies
- Towing Services
- Body Shop Services
- Rebuilt Engines

Elevator Maintenance and Repair

All interested proposers on Lextran projects are encouraged to identify a DBE partner if subcontracting opportunities are available.

The methodology used to calculate the DBE goal was as follows:

Step 1: Relative Availability of DBEs in Kentucky

Lextran's DBE goal was built upon the number of ready, willing, and able DBEs relative to the number of all businesses that are ready, willing, and able to participate in procurements. The number of available DBEs used to calculate the overall goal was found by listing each anticipated project over the next three years that will be assisted through federal funding and assigning the closest NAICS code. The number of available DBEs was calculated for each NAICS code using the Kentucky Transportation Cabinet's directory of certified DBEs and the US Census Bureau's County Business Patterns database. Lextran's local market area includes 79 of Kentucky's 120 counties and encompasses each county in the Eastern Standard Time zone in the state. A complete list of counties can be found in Appendix A.

Lextran's Local Market Area





The sum of available DBEs in the KYTC directory was divided by the total number of firms in Lextran's local market area for NAICS codes assigned to anticipated projects. An

additional examination of DBEs in Kentucky registered under NAICS code 485991 was necessary because the paratransit services project represents nearly two thirds of all federally assisted projects anticipated over the next three federal fiscal years. There are no known firms who are certified as DBEs in Kentucky with the appropriate resources to competitively and responsively bid for the Paratransit Services contract and no previous bidders on the Paratransit Services contract were registered as a DBE. The overall availability of DBE firms was 3.0 percent.

Number of Certified DBEs in KYTC Directory
$$\frac{per\ Project}{Number\ of\ firms\ in\ Kentucky}$$

$$per\ Project$$

$$\frac{195}{6,410} = 3.0\%$$

September 2022

NAICS Code	Anticipated Project	Number of DBEs available to perform this work	Number of all firms available (including DBEs)	Relative Availability
485991	Paratransit Services	0	14	0.000
236220	Bus Shelter Construction and General Contracting	29	337	0.086
561621	Security Services	17	44	0.386
541690	Radio and IT Consulting Services	17	101	0.168
5413	On-Call Architectural and Engineering Services	44	750	0.059
424710	Fuel for Paratransit	3	27	0.111
238220	HVAC and Plumbing Services	3	956	0.003
541620	Environmental Services	18	56	0.321
561730	Landscaping and Snow Removal	26	857	0.030
423840	Janitorial Supplies	10	68	0.147
2382	Sprinklers, Fire Extinguishers, and Emergency Lighting	15	1,691	0.009
561710	Pest Control	0	79	0.000
423130	Tire Lease	1	19	0.053
238290	Overhead Door Services	2	69	0.029
812332	Uniform Rental for Maintenance	1	12	0.083
333618	Electric Motors	0	0	0.000
423120	Fasteners and Other Shop Supplies	2	106	0.019
238290	Bus Shelters	2	69	0.029
621999	Paratransit Eligibility Assessments	1	34	0.029
488410	Towing Services	1	42	0.024
811121	Body Shop Services	0	245	0.000
811111	Rebuilt Engines	1	644	0.002
811310	Elevator Maintenance and Repair	2	189	0.011
541330	Avail Warranty	0	1	0.000
	Combined Totals	195	6,410	0.030

Step 2: Base Figure Adjustment

Using 3 percent as the base figure, the final DBE goal was adjusted using the estimated federal funding level assigned to each anticipated project.

NAICS Code	Anticipated Project	Amount of DOT funds on project	% of total DOT funds (weight)
485991	Paratransit Services	\$9,600,000	0.647
236220	Bus Shelter Construction and General Contracting	\$200,000	0.013
561621	Security Services	\$189,600	0.013
541690	Radio and IT Consulting Services	\$263,000	0.018
5413	On-Call Architectural and Engineering Services	\$700,000	0.047
424710	Fuel for Paratransit	\$793,000	0.053
238220	HVAC and Plumbing Services	\$50,000	0.003
541620	Environmental Services	\$12,000	0.001
561730	Landscaping and Snow Removal	\$175,000	0.012
423840	Janitorial Supplies	\$125,000	0.008
2382	Sprinklers, Fire Extinguishers, and Emergency Lighting	\$25,000	0.002
561710	Pest Control	\$20,000	0.001
423130	Tire Lease	\$180,000	0.012
238290	Overhead Door Services	\$7,500	0.001
812332	Uniform Rental for Maintenance	\$49,000	0.003
333618	Electric Motors	\$62,000	0.004
423120	Fasteners and Other Shop Supplies	\$1,305,000	0.088
238290	Bus Shelters	\$160,000	0.011
621999	Paratransit Eligibility Assessments	\$135,000	0.009
488410	Towing Services	\$63,500	0.004
811121	Body Shop Services	\$61,500	0.004
811111	Rebuilt Engines	\$300,000	0.020
811310	Elevator Maintenance and Repair	\$2,500	0.000
541330	Avail Warranty	\$360,000	0.024
Т	otal FTA-Assisted Contract Funds	\$14,838,600	

Each anticipated project was assigned an NAICS code as narrowly as possible with two exceptions, the on-call architectural and engineering services; and sprinklers, fire extinguishers, and emergency lighting. The on-call architectural and engineering services contract has the potential to draw upon several services that fall under NAICS code 5413 Architectural, Engineering, and Related Services, including architectural services (541310), engineering services (541330), or survey and mapping services (541370). The anticipated federal spend shown for on-call architectural and engineering services includes planned projects but it is not currently known how much funding will be attributed to each professional service. The sprinklers, fire extinguishers, and emergency

lighting project is part of Lextran's overall preventive maintenance program. These functions were assigned to NAICS code 2382 Building Equipment Contractors.

Lastly, the relative availability of DBEs for each project was multiplied by the proportion of funds of specific projects relative to the entire funding pool to determine the final DBE goal of 2.3 percent.

NAICS Code	Anticipated Project	Weight	Availability	Weighted Base Figure (Weight*Availability)
485991	Paratransit Services	0.647	0.000	
236220	Bus Shelter Construction and General Contracting	0.013	0.086	0.0012
561621	Security Services	0.013	0.386	0.0049
541690	Radio and IT Consulting Services	0.018	0.168	0.0030
5413	On-Call Architectural and Engineering Services	0.047	0.059	0.0028
424710	Fuel for Paratransit	0.053	0.111	0.0059
238220	HVAC and Plumbing Services	0.003	0.003	<0.0001
541620	Environmental Services	0.001	0.321	0.0003
561730	Landscaping and Snow Removal	0.012	0.030	0.0004
423840	Janitorial Supplies	0.008	0.147	0.0012
2382	Sprinklers, Fire Extinguishers, and Emergency Lighting	0.002	0.009	<0.0001
561710	Pest Control	0.001	0.000	
423130	Tire Lease	0.012	0.053	0.0006
238290	Overhead Door Services	0.001	0.029	0.0000
812332	Uniform Rental for Maintenance	0.003	0.083	0.0003
333618	Electric Motors	0.004	0.000	
423120	Fasteners and Other Shop Supplies	0.088	0.019	0.0017
238290	Bus Shelters	0.011	0.029	0.0003
621999	Paratransit Eligibility Assessments	0.009	0.029	0.0003
488410	Towing Services	0.004	0.024	0.0001
811121	Body Shop Services	0.004	0.000	
811111	Rebuilt Engines	0.020	0.002	<0.0001
811310	Elevator Maintenance and Repair	0.000	0.011	
541330	Avail Warranty	0.024	0.000	
			Total	0.023
			Expressed as a percent	2.3%

Public Input on Goal Setting

Lextran solicited public input on the DBE goal methodology through a public event, and through public comment online. The public event was held on September 8, 2022 and conducted virtually. Each DBE on KYTC's certified directory was invited through email. Information about the public event was shared at the Minority Business Expo, and with the Women's Business Enterprise Council Ohio River Valley and other state and local partners. The presentation used in the public meeting is included in Appendix B. Information about Lextran's DBE program, including the goal, can be found on Lextran's website at www.lextran.com/disadvantaged-business-enterprise-program-update-2022/ and www.lextran.com/business\DBE. Evidence of the DBE goal on Lextran's website is included in Appendix C. Lextran's DBE program was discussed at the September Board of Directors' meeting where the public had an additional opportunity to comment on the proposed goal.

Outreach and Public Participation Timeline

In aiming toward and beyond our 2.3 percent goal, Lextran commits to creating and executing an outreach and public participation campaign that casts a wide net to encourage DBE participation. Lextran proposes the following outreach and public participation policies to support the DBE program:

- Lextran will invite DBE firms and other related parties as needed to meetings to discuss upcoming procurement opportunities.
- Lextran will participate in local and regional DBE events, such as the Lexington Bluegrass Area Minority Business Expo.
- Lextran will provide training and technical assistance to any firm, DBE included, in navigating the procurement bid and selection process.

Lextran's timeline for outreach and public participation for the duration of this program includes the following:

- Disadvantaged Business Enterprise Program Update for 2023-2025—September 8, 2022.
- Upcoming procurement opportunities using federal funds—September 8, 2022.
- Lexington Minority Business Expo—August 6th 2022 (dates for future years are to be determined).
- Other related events will be attended in conjunction with local and state governments as they become available.
- Lextran's public meeting for the Disadvantaged Business Enterprise Program Update for 2026-2028 will be held in the spring of 2025.

Race-Neutral & Race-Conscious Participation and Contract Goals

All of the previously awarded dollars to DBE firms were conducted through race-neutral procurements. Lextran always encourages DBE participation regardless of funding source, however, only federally funded projects count toward the DBE goal.

Lextran will meet the maximum feasible portion of the overall goal through facilitating race-neutral DBE participation. Because there are no planned large-scale construction projects on the horizon for Lextran, race-neutral strategies will be tapped for the entirety of the 2.3 percent goal. Lextran does not anticipate using DBE specific contract goals over the next three FFYs.

APPENDIX A: LEXTRAN'S LOCAL MARKET AREA

COUNTY FIPS CODE	COUNTY NAME	COUNTY FIPS CODE	COUNTY NAME	COUNTY FIPS CODE	COUNTY NAME
5	Anderson County	119	Knott County	211	Shelby County
11	Bath County	121	Knox County	215	Spencer County
13	Bell County	123	Larue County	217	Taylor County
15	Boone County	125	Laurel County	223	Trimble County
17	Bourbon County	127	Lawrence County	229	Washington County
19	Boyd County	129	Lee County	231	Wayne County
21	Boyle County	131	Leslie County	235	Whitley County
23	Bracken County	133	Letcher County	237	Wolfe County
25	Breathitt County	135	Lewis County	239	Woodford County
29	Bullitt County	137	Lincoln County		
37	Campbell County	147	McCreary County		
41	Carroll County	151	Madison County		
43	Carter County	153	Magoffin County		
45	Casey County	155	Marion County		
49	Clark County	159	Martin County		
51	Clay County	161	Mason County		
63	Elliott County	163	Meade County		
65	Estill County	165	Menifee County		
67	Fayette County	167	Mercer County		
69	Fleming County	173	Montgomery County		
71	Floyd County	175	Morgan County		
73	Franklin County	179	Nelson County		
77	Gallatin County	181	Nicholas County		
79	Garrard County	185	Oldham County		
81	Grant County	187	Owen County		
89	Greenup County	189	Owsley County		
93	Hardin County	191	Pendleton County	Pendleton County	
95	Harlan County	193	Perry County		
97	Harrison County	195	Pike County		
103	Henry County	197	Powell County		
109	Jackson County	199	Pulaski County	^o ulaski County	
111	Jefferson County	201	Robertson County		
113	Jessamine County	203	Rockcastle County		
115	Johnson County	205	Rowan County		
117	Kenton County	209	Scott County		

Lextran DBE Program 2023 to 2025

APPENDIX B: DBE PROGRAM UPDATE PRESENTATION



WE SERVE
PEOPLE
AND OUR
COMMUNITY
WITH MOBILITY
SOLUTIONS.





Outline

- About Lextran Procurement
- Lextran's Disadvantaged Business Enterprise (DBE) Program
 - Proposed program plan for FFY2023 -2025
 - Public comment period is open until 9/14/2022
- · Procurement Policies and Procedures
- · How to Do Business with Lextran
- Upcoming Procurements
- Presentation about KYTC's Disadvantaged Business Enterprise Program



3

About Lextran Procurement

- Lextran procurement protects local funds through full and open competition while ensuring compliance with all federal, state, and local regulations.
- Lextran uses public and Federal money which requires specific guidelines in our procurements.
 - Documentation for a fair and reasonable price for every procurement by obtaining pricing from multiple sources.
 - Documentation that every procurement allows for full and open competition.
- Role of the Disadvantaged Business Enterprise Liaison Officer



Disadvantaged Business Enterprise Program Objectives of Lextran's DBE Program

Lextran supports the following objectives set forth by 49 Code of Federal Regulations part 26.1, to ensure:

- Nondiscrimination in the award and administration of Department of Transportation (DOT) assisted contracts:
- A level playing field on which DBEs can compete fairly for DO Fassisted contracts;
- The DBE Program is narrowly tailored in accordance with applicable law;
- Only firms that fully meet eligibility standards are permitted to participate as DBEs;
- Barriers to the participation of DBEs in DOTassisted contracts are removed; and,
- The development of firms that can compete successfully in the marketplace outside the DBE Program.

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Disadvantaged Business Enterprise Program DBE Policies and Procedures

- Establishing and maintaining a DBE program is required for any agency receiving Federal Transit Administration funds.
- Our DBE goal and plan are updated every three years.
- · DBE certification is applied for and maintained through the Kentucky Transportation Cabinet.
- The maximum feasible portion of a DBE goal must be met throughace-neutral rather than race-conscience means.
- DBE goals are calculated in terms of expenditures, however only procurements that are partially or fully funded with Federal dollars are included.

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2 Lextran

Disadvantaged Business Enterprise Program Lextran's DBE Program Goal

Goal: For federal fiscal years 2023 to 2025, Lextran will make a goodaith effort to award 2.3% of all project dollars that are funded through federal means, excluding purchasing new transit vehicles, to certified DBE firms.

In support of our goal, Lextran offers:

- Public outreach to inform DBEs of procurement opportunities
- Training and support for firms interested in responding to procurement opportunities
- Narrowly defined scopes of work, when possible, to allow smaller firms the opportunity to participate



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Disadvantaged Business Enterprise Program DBE Goal Methodology

- Step 1: Relative Availability of DBEs in Kentucky
- Step 2: Base Figure Adjustment
- Step 3: Weighted Base Figure
- Lextran's local market area includes each Kentucky county in the Eastern Standard Time zone (79 of 120 counties)
- The DBE goal is related to federally assisted contracts, so only projects that are funded with federal dollars are included
- Lextran has ongoing projects with DBE firms that are funded with local dollars and do not count towards the creation or tracking of the DBE goal



Relative Availability of DBE Firms

- The total number of DBE firms available in KYTC's DBE Registry
- The total number of firms in Lextran's service area
- The relative availability is the total availability of DBE firms divided by the number of all firms

195/6,140 = 3.0%

NAICS		Number of DBEs Number of all Relative			
Code	Anticipated Project	available to	firms availabl		
Code		perform this workincluding DBEs)			
485991	Paratransit Services	0	14	0.000	
236220	Bus Shelter Construction and	29	337	0.086	
	General Contracting				
	Security Services	17	44	0.386	
541690	Radio and IT Consulting Services	17	101	0.168	
5413	On-Call Architectural and	44	750	0.059	
	Engineering Services	• •			
	Fuel for Paratransit	3	27	0.111	
	HVAC and Plumbing Services	3	956	0.003	
541620	Environmental Services	18	56	0.321	
561730	Landscaping and Snow Removal	26	857	0.030	
423840	Janitorial Supplies	10	68	0.147	
2382	Sprinklers, Fire Extinguishers, and	15	1,691	0.009	
	Emergency Lighting	10	1,071	0.00	
561710	Pest Control	0	79	0.000	
	Tire Lease	1	19	0.053	
	Overhead Door Services	2	69	0.029	
	Uniform Rental for Maintenance	1	12	0.083	
333618	Electric Motors	0	0	0.000	
	Fasteners and Other Shop Supplies		106	0.019	
	Bus Shelters	2	69	0.029	
621999	Paratransit Eligibility Assessments	1	34	0.029	
488410	Towing Services	1	42	0.024	
811121	Body Shop Services	0	245	0.000	
811111	Rebuilt Engines	1	644	0.002	
811310	Elevator Maintenance and Repair	2	189	0.011	
541330	Avail Warranty	0	1	0.000	
	Combined Totals	195	6.410	0.030	

Base Figure Adjustment

- DOT funding estimates were completed for each anticipated project over the next three years
- Lextran's total anticipated project spend over the next three years is \$14,838,600
- The estimated project amount was divided by the total funding amount to calculate the percent total of DOT funds

NAICS Code	Anticipated Project	Amount of DO funds on proje	
485991	Paratransit Services	\$9,600,000	0.647
236220	Bus Shelter Construction and General Contracting	\$200,000	0.013
561621	Security Services	\$189,600	0.013
541690	Radio and IT Consulting Services	\$263,000	0.018
5413	On-Call Architectural and Engineering Services	\$700,000	0.047
424710		\$793,000	0.053
238220	HVAC and Plumbing Services	\$50,000	0.003
541620	Environmental Services	\$12,000	0.001
561730	Landscaping and Snow Removal	\$175,000	0.012
423840	Janitorial Supplies	\$125,000	0.008
2382	Sprinklers, Fire Extinguishers, and Emergency Lighting	\$25,000	0.002
561710	Pest Control	\$20,000	0.001
423130	Tire Lease	\$180,000	0.012
238290	Overhead Door Services	\$7,500	0.001
	Uniform Rental for Maintenance	\$49,000	0.003
333618	Electric Motors	\$62,000	0.004
423120	Fasteners and Other Shop Supplies	\$1,305,000	0.088
238290	Bus Shelters	\$160,000	0.011
621999	Paratransit Eligibility Assessments	\$135,000	0.009
488410	Towing Services	\$63,500	0.004
811121	Body Shop Services	\$61,500	0.004
811111	Rebuilt Engines	\$300,000	0.020
	Elevator Maintenance and Repair	\$2,500	0.000
	Avail Warranty	\$360,000	0.024
T	otal FT-Assisted Contract Funds	\$14,838,600	

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Goal Calculation

- The weighted base figure was calculated by multiplying the weight and availability for each anticipated project
- The goal is the sum of the weighted base figure for each anticipated project
- Lextran's DBE goal for the next three years is proposed to be 2.3% of the federal spend

NAICS Code	Anticipated Project	Weight	Availabilit	Weighted Base Fig (Weight*Availabili
485991	Paratransit Services	0.647	0.000	
236220	Bus Shelter Construction and General Contracting	0.013	0.086	0.0012
	Security Services	0.013	0.386	0.0049
541690	Radio and IT Consulting Services	0.018	0.168	0.0030
5413	On-Call Architectural and Engineering Services	0.047	0.059	0.0028
424710	Fuel for Paratransit	0.053	0.111	0.0059
238220	HVAC and Plumbing Services	0.003	0.003	<0.0001
541620	Environmental Services	0.001	0.321	0.0003
561730	Landscaping and Snow Removal	0.012	0.030	0.0004
423840	Janitorial Supplies	0.008	0.147	0.0012
2382	Sprinklers, Fire Extinguishers, and Emergency Lighting	0.002	0.009	<0.0001
561710	Pest Control	0.001	0.000	
423130	Tire Lease	0.012	0.053	0.0006
238290	Overhead Door Services	0.001	0.029	0.0000
812332	Uniform Rental for Maintenance	0.003	0.083	0.0003
333618	Electric Motors	0.004	0.000	
423120	Fasteners and Other Shop Supplies	0.088	0.019	0.0017
	Bus Shelters	0.011	0.029	0.0003
621999	Paratransit Eligibility Assessments	0.009	0.029	0.0003
488410	Towing Services	0.004	0.024	0.0001
811121	Body Shop Services	0.004	0.000	
811111	Rebuilt Engines	0.020	0.002	<0.0001
811310	Elevator Maintenance and Repair	0.000	0.011	
541330	Avail Warranty	0.024	0.000	
			Total	0.023
			Total as a %	2.3%

DBE Program Plan Update

- More information can be found on our website: https://lextran.com/disadvantaged-business-enterprise-program-update-2022/
- Public comment period will close on 9/14/2022
- Public comment can be made through:
 - Email: <u>fcombs@lextran.com</u>
 - Phone: (859) 255-7756
 - In person: Lextran Offices-200 West Loudon Avenue, Lexington



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Procurement Policies and Procedures Procurement Requirements

- \$0-\$10k Documented Quotes Lextran will document all quotes received.
- \$10k -\$30k Standardized Quote Form A written description of what is required using a standardized quote form.
- Greater than \$30k Formal Procurement RFPs and IFBs
- Formal Procurements over \$50,000 requires approval from the Lextran Board of Directors



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Procurement Policies and Procedures **Quotes**

- Lextran will contact three (3) or more vendors and request the needed information.
- Lextran will give each vendor identical information and requirements (scope of work).
- Quotes shall not be revealed nor discussed with other vendors until after the deadline date and time.



Procurement Policies and Procedures Formal Procurements

Requests for Proposals (RFP)

Lextran sends RFPs to obtain proposals when a contract is competitively negotiated, with price and other factors evaluated to determine the proposal offering the best value to Lextran.

Invitations for Bids (IFB)

An IFB is used to obtain bids when Price is the only evaluation factor. The contract is awarded to the responsible and responsive bidder submitting the lowest bid.



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Procurement Policies and Procedures Request for Proposals and Invitation for Bids

Request for Proposals (RFP)

- · There are multiple factors evaluated
- · Open to different options
- · Can interview vendors and negotiate terms
- Proposals are opened privately and shared only with an evaluation committee
- Can request a Best and Final Offer (BAFO)

Invitation for Bids (IFB)

- Price is the only factor and lowest cost bid gets awarded the contract
- Do not wish to deviate from specifications
- · Bid price is not open to negotiation
- Bids are opened publically and dollar amounts read aloud
- · Best and Final Offer (BAFO) is not an option



Procurement Policies and Procedures Single Proposal Requirements

- A cost analysis is provided by the vendor and shows a breakdown of all the elements that make up their price. This includes any overhead or personnel costs, as well as profit.
- This required document determines if the price charged is fair and reasonable.



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How to Do Business with Lextran Responsible and Responsive Vendors

Responsive Vendor:

The quote, bid, or proposal meets all the criteria spelled out in the procurement. Formal procurements have stricter criteria for responsiveness, including filling out multiple forms.

Responsible Vendor:

Demonstrate you have the financial and personnel resources to fulfill the requirements of our procurement transaction. You cannot be debarred from doing business with government agencies.

• If a company does not meet the responsiveness and responsible criteria, Lextran cannot award business to that company.



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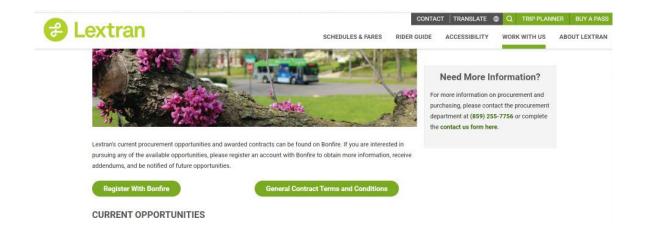
How to Do Business with Lextran **Vendor Registration**

- Lextran publishes all formal solicitation information on the Procurement website located at https://lextran.com/work-with-us/procurement/
- Vendors registered on Lextran's website will automatically be notified of any formal procurement opportunities that may be applicable to their business.
- The Purchasing department maintains a potential bidders list, vendor files, and detailed files of procurement activity.



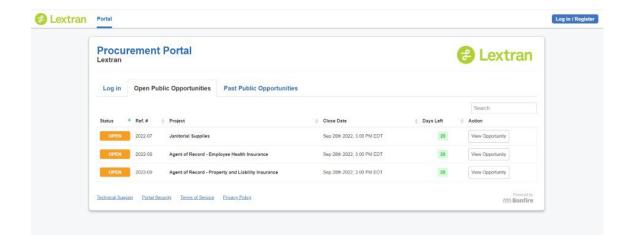
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Procurement Update

Current Procurements

- Janitorial Supplies
- Agent of Record-Employee Health Insurance
- Agent of Record-Property and Liability

Upcoming Procurements

- Legal Services
- Physicals and Drug Screens
- Printing Services

Stephanie Hoke

Finance and Purchasing Manager shoke@lextran.com

Fred Combs

Disadvantaged Business Liaison Officer fcombs@lextran.com



APPENDIX C: WEBSITE SCREENSHOTS



August 25, 2022



JOIN US VIRTUALLY ON SEPTEMBER 8TH, 2022, AT 10:00 A.M. TO LEARN MORE ABOUT THE NEXT DBE PROGRAM UPDATE AND UPCOMING PROCUREMENT OPPORTUNITIES. PLEASE CLICK HERE TO RSVP.

Lextran supports the following objectives set forth by 49 code of Federal Regulations part 26.1, to ensure:

- Nondiscrimination in the award and administration of Department of Transportation (DOT) assisted contracts;
- A level playing field on which DBEs can compete fairly for DOT-assisted contracts;
- The DBE Program is narrowly tailored in accordance with applicable law;
- Only firms that fully meet eligibility standards are permitted to participate as DBEs;
- $\bullet\,$ Barriers to the participation of DBEs in DOT-assisted contracts are removed; and,
- The development of firms that can compete successfully in the marketplace outside of the DBE Program.

DBE POLICIES AND PROCEDURES

- Establishing and maintaining a DBE Program is required for any agency receiving Federal Transit Administration funds.
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- DBE certification is applied for and maintained through the Kentucky Transportation Cabinet.
- The maximum feasible portion of a DBE goal must be met through *race-neutral* rather than *race-conscience* means.
- DBE goals are calculated in terms of expenditures, however only procurements that are partially or fully funded with Federal dollars are included.

Goal: For federal fiscal years 2023 to 2025, Lextran will make a good-faith effort to award 2.3% of all project dollars that are funded through federal means, excluding purchasing new transit vehicles, to certified DBE firms.

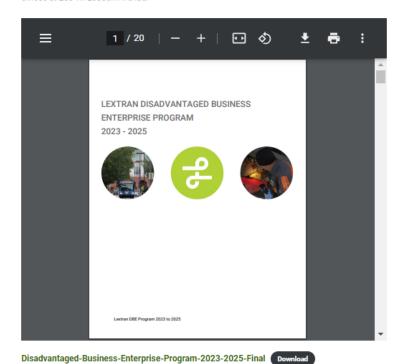
In support of this goal, Lextran offers:

- Public outreach to inform DBEs of procurement opportunities
- Training and support for firms interested in responding to procurement opportunities
- Narrowly defined scopes of work, when possible, to allow smaller firms that opportunity to participate

Review the Kentucky Transportation Cabinet's DBE Program and learn how to apply.

View Lextran's 2023-2025 Disadvantaged Business Enterprise Program below.

The public comment period relating to the Lextran DBE Program Goal for 2023-2025 is currently open and will close September 14, 2022. To make a comment, please use the **Contact Us** form or email to info@lextran.com. The DBE Program is also available to review at our administrative offices at 200 W. Loudon Avenue.



Lextran serves people and our community with mobility solutions.

(i) (f) (y) (in)

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APPENDIX D: LEXTRAN BOARD OF DIRECTORS DBE UPDATE

